



ITI Limited
F-100, I floor, East Wing, Corporate Marketing Unit
Dooravaninagar, BANGALORE – 560016
CIN No: L32202KA1950GOI000640

Notice Inviting EOI for Selection of System Integrator cum Consortium Partner to address the tender for Selection of “Health Card Issuing & Distribution Agency (IDA)” in Delhi.

Ref: CORP/MKTG/DHFW/Delhi/2022/10

Date: 10-05-2022

ITI has diversified into new areas of manufacturing and services in the domain of IT, Telecom, IoT and Smart city for various Government / Private customers. ITI Limited is addressing the tender for Selection of “Health Card Issuing & Distribution Agency (IDA)” in Delhi

In this connection ITI Limited, invites sealed Expression of Interest (EOI) from eligible bidders as a consortium partner for addressing “Request for Proposal for Selection of “Health Card Issuing & Distribution Agency (IDA)” in Delhi.”. ITI Limited will be the Lead Bidder of the consortium.

Due Date for Submission of EOI is 24/05/2022 before 4:00 PM.

A	Technical Bid	
1	Scope of Work	<p>The scope of work includes design, develop, customize, configure, and implement an eHealth Card / Digital Identity software solution, with all necessary software components, databases and related applications, Cloud Hosting of the digital platform, Issuance of eHealth Card / Digital Identity, Survey and Data Entry along with Geo Coordinates , Providing the Health Card / Digital Identity Kit , Setting up of Centralized Support Center, Counters at Delhi Health Facilities, Training and Capacity Building and O&M.</p> <p>For detailed scope of work & Bill of Material pl. refer tender documents, amendments & corrigendum;</p> <p>Tender reference is as below: Tender No: F36/131/HIMS/Healthcard- II /2022 /DGHS/HQ</p> <p>Website: https://govtprocurement.delhi.gov.in</p>

2(i)	Eligibility Criteria of Applicants	
	A	<p><u>Company Profile:</u> The Bidder should be Incorporated / Registered in India under:</p> <p>a) Companies registered under Companies Act 2013 or any other applicable Act prior to this b) Partnership firms registered under Limited Liability Partnerships (registered under LLP Act, 2008) c) Partnership firms registered under Indian Partnership Act, 1932</p> <p>AND d) Should be registered with Indian Tax Authorities AND e) Should have registered office in India</p>
	B	Undertaking for willingness to work with ITI as per customer tender/EOI etc. terms and conditions
	C	<p><u>Turnover</u> The Bidder shall have an average annual Turnover of INR 50 Crores in Indian Rupees from IT/ Survey or both business in any 3 consecutive years of the last 4 audited financial years (2017-18, 2018-19, 2019-20 & 2020-21)</p>
	D	<p><u>Net Worth</u> The Bidder should have positive net worth for any 3 consecutive years of the last 4 financial years (2017-18, 2018-19, 2019-20 & 2020-21).</p>
	E	<p><u>Key Certifications:</u> The Bidder should possess following Certifications which are valid at the time of bid submission:</p> <ul style="list-style-type: none"> • ISO 9001: 2015 - Quality Management System • ISO 27001 – Information Security Management System • CMMi Level 3

F		<p><u>Projects Experience</u></p> <p>The Bidder should have experience of successfully completed / be in the process of executing large IT/Survey project or scope including both. The in-progress projects should have reached the steady state of operations as on the date of submission of bids.</p> <p>The number and value of projects should be as follows:</p> <p>A. Either 1 project of at least INR 124.8 Crores each OR B. 2 projects of at least INR 78 Crores each OR C. 3 projects of at least INR 62.4 Crores each</p> <p>The aforementioned projects would be considered if at least one out of the following three components is within the scope, apart from Software Application/ Survey which is a mandatory component:</p> <p>a. Deployment and hosting of Application, On Prem or Cloud based Data Center and Disaster Recovery Operations b. IT Facility & Operations Management c. Digitization / Electronic Record Management / Data Entry</p> <p><i>Global experience is allowed, and all the projects should be demonstrated within last 10 years as on date of submission of bid for the criteria mentioned</i></p>
G		<p>The Bidder should have experience of execution of citizen centric Identity card/ Digital identity/ Unique identity like smart card, driving license, Aadhar card, Health card or similar project</p> <p><i>Global experience is allowed, and all the projects should be demonstrated within last 10 years as on date of submission of bid for the criteria mentioned</i></p>
H		<p>Relevant experience of Cloud Hosting, along with NOC & SOC through a MeitY empaneled Cloud Service Provider (CSP) for the OEM / subcontractor as per their defined role in the proposal, except Survey.</p> <p><i>Global experience is allowed, and all the projects should be demonstrated within last 10 years as on date of submission of bid for the criteria mentioned</i></p>
I		<p>Relevant experience of components in Centralized IT Helpdesk for incident management for an OEM / subcontractor as per their defined role in the proposal.</p>

		<i>Global experience is allowed, and all the projects should be demonstrated within last 10 years as on date of submission of bid for the criteria mentioned</i>
J		<p><u>Blacklisting</u> The bidder must not be under a declaration of ineligibility / banned / blacklisted for any reason, or, their contracts should not have been terminated in the preceding Five (5) years for performance reasons, by any Government/ PSU / Private entity in India as on last date of submission of the Bid AND The Bidder must not have been convicted or license suspended on any other ground in preceding Five (5) years or the firm / company / corporation and any of its Directors / Proprietor/ Partner / authorized signatories convicted / or a criminal case filed against or pending in any court of India by any Government department under Prevention of Corruption Act or for cheating / defrauding government / embezzlement of government fund or for any criminal conspiracy in the said matter. AND Should not be currently blacklisted, debarred or deregistered for forgery, misrepresentation or cheating by any Government / Public / Private entity</p>
K		The Bidder should not have violated/ infringed any Indian or Foreign trademark, patent, registered design or other IPR.
L		Undertaking to submit the documentary proof as per technical evaluation matrix including technical proposal, approach methodology, relevant manpower requirement etc. at the time of customer bid submission
M		Undertaking expressing willingness to sign MOU with ITI.
N		Undertaking to submit Bid security (2% of quoted value) in the form of Bank Guarantee (as per Annexure V) in favor of ITI Limited Bangalore valid for 180 days prior to customer bid submission & Performance Bank Guarantee to customer/ITI (as decided by ITI) as per Customer Tender terms & conditions.
O		The Bidder to bring OEM for different equipment who meets the OEM eligibility criteria and the technical write up/solution (as per Technical Evaluation Criteria) as per customer tender requirement. Undertaking in this regard to be submitted
P		The Bidder shall submit a list of Key technical personnel with the required domain experience who will be associated in this project.

2(ii) General	Please provide compliance for the following clauses	Compliance Yes / No
1	For tenders involving ITI manufactured products, ITI will provide the required quotes etc. ITI reserves the right to supply the ITI manufactured products in full or partial quantities.	
2	ITI reserves the right to undertake the supplies up to 50% of the order quantity	
3	ITI reserves the right to undertake services likes installation and commissioning activities, Annual Maintenance Contract (AMC) etc. up to 50%	
4	ITI reserves the rights to split the balance orders (after taking out the ITI portion) in 70%: 30% ratio between H1 and H2 (Highest margin bidders) for speeding up the work, provided H2 bidder matches H1 margins offered, and wherever technically feasible.	
5	All activities like Proof of concept on “No Cost No Commitment” (NCNC) basis wherever applicable will be the responsibility of bidders	
6	Bidder should be willing to impart required training to ITI engineers for undertaking services & execution of project	
7	Bidder will be responsible for any shortcoming in the BOM and the same should be rectified free of cost	
8	Bidder should be willing to provide ToT for manufacture of offered products in ITI	
9	Bidder should be willing to sign an exclusive agreement with ITI for smooth execution of the project	
10	All commercial terms will be as per the customer RFP/PO	
11	Performance Bank Guarantee (PBG) will be shared among all the work executing bidders depending upon the ratio of order value	

12	The bidder shall give an undertaking for the following: a. To extend a fully back to back partnership b. To support ITI as a consortium partner and bid in this tender with their technical credentials c. To support ITI for preparation of the tender, post bid clarifications, technical presentations and any other requirements as per tender. d. To make all arrangements and carry out Proof of Concept (PoC) at bidder's cost e. To submit Bid security (2% of quoted value at the time of bid submission) & PBG on fully back to back basis	
2(iii) Checklist of documents/information to be submitted:		
a.	Company Profile	
b.	Certificate of Incorporation.	
c.	Memorandum & Articles of Association	
d.	Audited financial statements for the last 4 years. 2017-18, 2018-19, 2019-20 & 2020-21 CA certificate.	
e	Positive Net Worth Certificate as per 2(i) D	
f.	Copy of purchase orders for experience as per 2(i) F, G, H, I	
g.	Undertaking as per clauses 2(i) B, J, K, L, M, N, O and P and 2(ii) 12 in company letter head	
h.	Quality certificate like ISO 9001, CMMI Level 3 or above certificate as per 2(i) E	
i.	GST Registration Certificate.	
j.	Copy of PAN Card	
k.	CIN (Corporate Identity Number), if applicable	
l.	Authorization letter in the company letterhead authorizing the person signing the bid for this EOI and Power of Attorney (POA)	
m	Undertaking in letter head to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc.	
n.	Undertakings in Company letter head as per Annexure I	
o.	Bidders Details as per Annexure II	
p.	Clause by clause compliance of EOI terms with references to supporting documents as per Annexure III	
q.	Pre-Contract Integrity Pact as per Annexure-IV a) "Bidders participating in the EOI have to agree to sign Integrity Pact on placement of order / contract" b) "Those bidders who are not willing to sign Integrity Pact will not be considered for bid opening"	
r.	Brief technical literature of the offered equipment / solution	
s.	Annexure – V Bid Security Bank Guarantee format	

	Financial Bid	
2(iv)	a.	Consolidated Margin Offered (Scope of work is as per the customer tender) in percentage (%) on ITI billing value (Excluding Taxes) (Please also refer note 9, 10 & 11 below)

Note:

1. The Bidding (For both Technical and Financial Part of the Bid) would be subjected to an On-line / e-Tendering process. The prospective Bidders are requested to go through www.tenderwizard.com/ITILIMITED to understand the entire e-Tendering Process and follow the Registration and Bidding Process on www.tenderwizard.com/ITILIMITED as defined in the document. In case of any clarifications on e-tender portal, bidders may contact the portal administrators of www.tenderwizard.com.
2. The Technical Bid and financial bid shall be uploaded in e-procurement site of ITI Limited (www.tenderwizard.com/ITILIMITED). For submission of online bid and procedure to be followed, visit www.tenderwizard.com/ITILIMITED.
3. ITI's Tender document can be downloaded from ITI web site www.itiltld.in or CPP portal www.eprocure.gov.in. For uploading the bid proposal, all vendors have to register in our eProcurement portal (www.tenderwizard.com/ITILIMITED). When submitting the bid please state the tender ID.
4. Any clarifications regarding the tender can be obtained from Deputy General Manager-Mktg, F-100, I Floor, East Wing, ITI Limited, Corporate Marketing, Dooravaninagar, Bengaluru– 560016, email : pcmandal_crp@itiltld.co.in, mmurali_crp@itiltld.co.in, vrsakum_crp@itiltld.co.in. Mob: 9433030245
5. Technical bids will be opened at **4.30 PM on 24-05-2022**
6. Financial Bid opening will be done after the evaluation of Technical bid (Only for technically qualified bidders).
7. Bid should be valid for a period of 180 Days from the date of opening of EOI response. Conditional offers are liable for rejection.
8. The Bidders should give Clause by clause compliance (as per annexure II) of EOI with references to supporting documents; otherwise the offers are liable for rejection.
9. Payment to the successful bidder shall be made after deducting the offered margin and the statutory taxes payable to the Govt (Penalties if any levied by the customer will be passed on to the Successful bidder), only after the receipt of payment from the customer.
10. Margin offered should be firm throughout the contract irrespective of reason, what so ever, including the exchange rate fluctuation.
11. SI will be selected on the highest margin offered to ITI. Selected SI shall submit the EMD BG of 2% of the quoted value before bid submission to Customer. EMD BG format as per Annexure –V
12. The vendor to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc as charged by the customer. LD/ Penalties incurred on account of delay in supply, product failure during warranty if any and deficiency in Warranty and AMC services attributable to the partner shall be borne by the partner

13. The interested OEM/SI may like to discuss the customer tender related information, EOI Bidding Conditions, Bidding Process and clarifications, if any with the Deputy General Manager – Marketing and obtain the complete tender document from customer website.
14. Consortium bids are not allowed.
15. Companies interested to associate with ITI Ltd for this project shall have specialization and experience in Supply, Installation and maintenance of IT, Citizen Centric Infrastructure & Smart city infrastructure. The details of the projects executed by the company shall be given in the EOI response.
16. ITI will not consider any or all of the bids if they are not meeting EOI requirements.
17. Bidders participating in the EOI have to agree to sign Integrity Pact on placement of order / contract.
18. Those bidders not willing to sign Integrity Pact will not be considered for bid opening.
19. **Late offer:** Any offer received after the prescribed timeline shall be rejected and shall be returned unopened to the Companies.
20. **Language of offers:** The offers prepared by the Company and all the correspondences and documents relating to the offers exchanged by the companies shall be written in English language.
21. In the event that ITI is required to provide demonstration or working of the product to their buyers, the same shall be arranged by the system integrator at latter's cost and expenditure.
22. **Cost of EOI:** The bidder shall bear all costs associated with the preparation and submission of his offer against this EOI, including cost of presentation for the purposes of clarification of the offer, if so desired by ITI. ITI will, in no case be responsible or liable for those costs, regardless of the conduct or outcome of the EOI process.
23. **Amendment of EOI:** At any time prior to the last date for receipt of offers, ITI, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the EOI document by an amendment. In order to provide prospective bidder reasonable time in which to take the amendment into account in preparing their offers, ITI may, at their discretion, extend the last date for the receipt of offers and/or make other changes in the requirements set out in the Invitation for EOI.
24. **Disclaimer:** ITI and/or its officers, employees disclaim all liability from any loss or damage, whether foreseeable or not, suffered by any person acting on or refraining from acting because of any information including statements, information, forecasts, estimates or projections contained in this document or conduct ancillary to it whether or not the loss or damage arises in connection with any omission, negligence, default, lack of care or misrepresentation on the part of ITI and/or any of its officers, employees.
25. **Accessibility of EOI Document:** Complete EoI document with terms and conditions is provided in the following websites
 - (i) <http://www.itiltd-india.com>
 - (ii) www.tenderwizard.com/ITILIMITED
 - (iii) <http://eprocure.gov.in>

Annexure-I

Undertakings (To be in Bidder's Letter Head)

M/s..... do here by undertake the following

1. are not blacklisted by Central Govt./ any State or UT Govt/ PSU/ organized sector in India to work with ITI as per this EOI and Customer Tender terms and conditions. Also, we agree to implement the project (scope of work as per Tender terms and conditions including investment) covering Warranty & post-warranty services, maintenance etc, in the event of ITI winning the contract on back-to- back basis.
2. to submit EMD in the form of bid security (2% of the quoted value at the time of bid submission) and Performance Bank Guarantee (..... % of contract value) to customer/ITI (as decided by ITI) as per Customer Tender terms & conditions.
3. that we will be equipped with the required manpower with qualifications, certifications and experience as mentioned in the customer tender.
4. to get required certificate& support (warranty & post-warranty/maintenance) in the name of ITI from the OEM as per customer tender requirement.
5. to obtain relevant statutory licenses for operational activities.
6. to sign MoU/Teaming Agreement, Integrity Pact with ITI for addressing the customer tender as per customer's tender terms and conditions.
7. to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc as charged by the customer.
8. to support the offered equipment for a minimum period of 5 years including warranty and AMC
9. to supply equipment/components which conform to the latest year of manufacture.
10. The bidder should give certificate stating that all the hardware/ software supplied under the contract shall not contain any embedded malicious codes that could inhibit the desired functions of the equipment or cause the network to malfunction in any manner.

Bidders Profile

1.	Name and address of the company				
2.	Contact Details of the Bidder (Contact person name with designation, Telephone Number, FAX, E- mail and Web site)				
3.	Area of business				
4.	Annual Turnover for 4 financial years (Rs in Cr)	2017-18	2018-19	2019-20	2020-21
5.	Net worth of the bidder (Rs in Cr)	2017-18	2018-19	2019-20	2020-21
6.	Date of Incorporation				
7.	GST Registration number				
8.	PAN Number				
9.	CIN Number, if applicable				
10.	Number of technical manpower in company's rolls				

Compliance Statement

S.No	Clause No.	Clause	Compliance (Complied/ Not Complied)	Remarks with Documentary Reference



PRE-CONTRACT INTEGRITY PACT

(To be executed on plain paper and submitted along with Technical Bid/ EOI Documents. To be signed by the bidder and same signatory Competent/ Authorized to sign the relevant contract on behalf of the ITI Ltd).

EOI No.....

This Integrity Pact is made onday of 2022

BETWEEN:

ITI Limited,having its Registered & corporate office at ITI Bhavan, Dooravani Nagar, Bangalore – 560016 India, and established under the Ministry of Communications & IT, Government of India (hereinafter called the Principal), which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman & Managing Director, Directors, Officers or any of them specified by the Chairman & Managing Director in this behalf and shall include its successors and assigns) ON THE ONE PART
AND

M/s represented byChief Executive Officer (hereinafter called the bidder(s)/Contractor(s)), which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representatives, successors and assigns of the bidder/contract ON THE SECOND PART.

Preamble

WHEREAS the Principal intends to enter into an MOU of partnering business opportunities of common interest and able to generate synergies in execution of such business for
(name of the Stores / equipment / items). The Principal, values full compliance with all relevant laws of the land, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s)/ Contractor(s).

In order to achieve these goals, the Principal has appointed an Independent External Monitor (IEM), who will monitor the EOI process and the execution of the contract for compliance with the principles as mentioned herein this agreement.

WHEREAS, to meet the purpose aforesaid, both the parties have agreed to enter into this Integrity Pact the terms and conditions of which shall also be read as integral part and parcel of the EOI Documents and contract between the parties.

NOW THEREFORE, IN CONSIDERATION OF MUTUAL COVENANTS STIPULATED IN THIS PACT THE PARTIES HEREBY AGREE AS FOLLOWS AND THIS PACT WITNESSETH AS UNDER:

SECTION 1 – COMMITMENTS OF THE PRINCIPAL

The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:

- a. No employee of the Principal, personally or through family members, will in connection with the EOI for or the execution of the contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the personal is not legally entitled to.
- b. The Principal will, during the EOI process treat all bidder(s) with equity and reason. The Principal will in particular, before and during the EOI process, provide to all bidder(s) the same information and will not provide to any bidder(s) confidential/ additional information through which the bidder(s) could obtain an advantage in relation to the EOI process or the contract execution.
- c. The Principal will exclude from the process all known prejudiced persons. If the principal obtains information on the conduct of any of its employee, which is a criminal offence under IPC/PC Actor if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary action as per its internal laid down Rules/ Regulations.

SECTION 2 – COMMITMENTS OF THE BIDDER / CONTRACTOR

2.1 The Bidder(s)/Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself observe the following principles during the participation in the EOI process and during the execution of the contract.

- a. The bidder(s)/contractor(s) will not, directly or through any other person or firm offer, promise or give to any of the Principal's employees involved in the EOI process or the execution of the contract or to any third person any material or other benefit which he/ she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever (during the EOI process or during the execution of the contract).
- b. The bidder(s)/contractor(s) will not enter with other bidders/ contractors into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- c. The bidder(s)/contractor(s) will not commit any offence under IPC/PC Act, further the bidder(s)/contractor(s) will not use improperly, for purposes of competition of personal gain, or pass onto others, any information or document provided by the Principal as part of the business

relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents /representatives in India, if any. Similarly, the Bidder(s)/Contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any.
- e. The Bidder(s) f Contractor(s) will, when presenting the bid, disclose any and all payments made, are committed to or intend to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- f. The Bidder(s)/Contractor(s) will not bring any outside influence and Govt bodies directly or indirectly on the bidding process in furtherance to his bid.
- g. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or to be an accessory to such offences.

SECTION 3 – DISQUALIFICATION FROM EOI PROCESS & EXCLUSION FROM FUTURE CONTRACTS

If the Bidder(s)/Contractor(s), during EOI process or before the award of the contract or during execution has committed a transgression in violation of Section 2, above or in any other form such as to put his reliability or credibility in question the Principal is entitled to disqualify Bidder(s)/Contractor(s) from the EOI process.

If the Bidder(s)/Contractor(s), has committed a transgression through a violation of Section 2 of the above, such as to put his reliability or credibility into question, the Principal shall be entitled exclude including blacklisting for future EOI/contract award process. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the Principal taking into consideration the full facts and circumstances of each case, particularly taking into account the number of transgression, the position of the transgressor within the company hierarchy of the Bidder(s)/Contractor(s) and the amount of the damage. The exclusion will be imposed for a period of minimum one year.

The Bidder(s)/Contractor(s) with its free consent and without any influence agrees and undertakes to respect and uphold the Principal's absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground including the lack of any hearing before the decision to resort to such exclusion is taken. The undertaking is given freely and after obtaining independent legal advice.

A transgression is considered to have occurred if the Principal after due consideration of the available evidence concludes that on the basis of facts available there are no material doubts.

The decision of the Principal to the effect that breach of the provisions of this Integrity Pact has been committed by the Bidder(s)/ Contractor(s) shall be final and binding on the Bidder(s)/ Contractor(s), however the Bidder(s)/Contractor(s) can approach IEM(s) appointed for the purpose of this Pact.

On occurrence of any sanctions/ disqualifications etc arising out from violation of integrity pact Bidder(s)/ Contractor(s) shall not be entitled for any compensation on this account.

Subject to full satisfaction of the Principal, the exclusion of the Bidder(s)/Contractor(s) could be revoked by the Principal if the Bidder(s)/ Contractor(s) can prove that he has restored/ recouped the damage caused by him and has installed a suitable corruption preventative system in his organization.

SECTION 4 – PREVIOUS TRANSGRESSION

- 4.1 The Bidder(s)/ Contractor(s) declares that no previous transgression occurred in the last 3 years immediately before signing of this Integrity Pact with any other company in any country conforming to the anti-corruption/ transparency International (TI) approach or with any other Public Sector Enterprises/ Undertaking in India of any Government Department in India that could justify his exclusion from the EOI process.
- 4.2 If the Bidder(s)/ Contractor(s) makes incorrect statement on this subject, he can be disqualified from the EOI process or action for his exclusion can be taken as mentioned under Section-3 of the above for transgressions of Section-2 of the above and shall be liable for compensation for damages as per Section- 5 of this Pact.

SECTION 5 – COMPENSATION FOR DAMAGE

- 5.1 If the Principal has disqualified the Bidder(s)/Contractor(s) from the EOI process prior to the award according to Section 3 the Principal is entitled to forfeit the Earnest Money Deposit/Bid Security/ or demand and recover the damages equivalent to Earnest Money Deposit/Bid Security apart from any other legal that may have accrued to the Principal.
- 5.2 In addition to 5.1 above the Principal shall be entitled to take recourse to the relevant provision of the contract related to termination of Contract due to Contractor default. In such case, the Principal shall be entitled to forfeit the Performance Bank Guarantee of the Contractor or demand and recover liquidate and all damages as per the provisions of the contract agreement against termination.

SECTION 6 – EQUAL TREATMENT OF ALL BIDDERS/CONTRACTORS

- 6.1 The Principal will enter into Integrity Pact on all identical terms with all bidders and contractors for identical cases.
- 6.2 The Bidder(s)/Contractor(s) undertakes to get this Pact signed by its subcontractor(s)/sub- vendor(s)/ associate(s), if any, and to submit the same to the Principal along with the EOI document/contract before signing the contract. The Bidder(s)/Contractor(s) shall be responsible for any violation(s) of

the provisions laid down in the Integrity Pact Agreement by any of its subcontractors/ sub-vendors / associates.

6.3 The Principal will disqualify from the EOI process all bidders who do not sign this Integrity Pact or violate its provisions.

SECTION 7 – CRIMINAL CHARGES AGAINST VIOLATING BIDDER(S)/CONTRACTORS

7.1 If the Principal receives any information of conduct of a Bidder(s)/Contractor(s) or sub-contractor/ sub-vendor/associates of the Bidder(s)/Contractor(s) which constitutes corruption or if the principal has substantive suspicion in this regard, the principal will inform the same to the Chief Vigilance Officer of the Principal for appropriate action.

SECTION 8 – INDEPENDENT EXTERNAL MONITOR(S)

8.1 The Principal appoints competent and credible Independent External Monitor(s) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this pact.

Details of IEM appointed by IT1 are as under:

Shri Javeed Ahmad, IPS(Retd.)
M-1101, Shalimar Gallant Apartment
Vigyanpuri, Mahanagar, Lucknow-226006

8.2 The Monitor is not subject to any instructions by the representatives of the parties and performs his functions neutrally and independently. He will report to the Chairman and Managing Director of the Principal.

8.3 The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all product documentation of the Principal including that provided by the Bidder(s)/Contractor(s). The Bidder(s)/Contractor(s) will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The Monitor is under contractual obligation to treat the information and documents Bidder(s)/Contractor(s) with confidentiality.

8.4 The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meeting could have an impact on the contractual relations between the Principal and the Bidder(s)/Contractor(s). As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in specific manner, refrain from action or tolerate action.

8.5 The Monitor will submit a written report to the Chairman & Managing Director of the Principal within to weeks from the date of reference or intimation to him by the principal and, should the occasion arise, submit proposals for correcting problematic situations.

8.6 If the Monitor has reported to the Chairman & Managing Director of the Principal a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director of the principal has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

8.7 The word 'Monitor' would include both singular and plural.

SECTION 9 - FACILITATION OF INVESTIGATION

9.1 In case of any allegation of violation of any provisions of this Pact or payment of commission, the Principal or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder(s)/Contractor(s) and the Bidder(s)/Contractor(s) shall provide necessary information and documents in English and shall extend all help to the Principal for the purpose of verification of the documents.

SECTION 10 - LAW AND JURISDICTION

10.1 The Pact is subject to the Law as applicable in Indian Territory. The place of performance and jurisdiction shall be the seat of the Principal.

10.2 The actions stipulated in this Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extent law in force relating to any civil or criminal proceedings.

SECTION 11 – PACT DURATION

This Pact begins when both the parties have legally signed it. It expires after 12 months on completion of the warranty/ guarantee period of the project /work awarded, to the fullest satisfaction of the Principal.

If the Bidder(s)/Contractor(s) is unsuccessful, the Pact will automatically become invalid after three months on evidence of failure on the part of the Bidder(s)/Contractor(s).

If any claim is lodged/made during the validity of the Pact, the same shall be binding and continue to be valid despite the lapse of the Pact unless it is discharged/determined by the Chairman and Managing Director of the Principal.

SECTION 12 - OTHER PROVISIONS

- 12.1 This pact is subject to Indian Law, place of performance and jurisdiction is the Registered & Corporate office of the Principal at Bengaluru.
- 12.2 Changes and supplements as well as termination notices need to be made in writing by both the parties. Side agreements have not been made.
- 12.3 If the Bidder(s)/Contractor(s) or a partnership, the pact must be signed by all consortium members and partners.
- 12.4 Should one or several provisions of this pact turn out to be invalid, the remainder of this pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- 12.3 Any disputes/ difference arising between the parties with regard to term of this Pact, any action taken by the Principal in accordance with interpretation thereof shall not be subject to any Arbitration.
- 12.4 The action stipulates in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

In witness whereof the parties have signed and executed this Pact at the place date first done mentioned in the presence of the witnesses:

For PRINCIPAL

For BIDDER(S)/CONTRACTOR(S)

.....

.....

Name Designation

Name Designation

Witness

1.

1.

2.

2.

BID SECURITY/ EMD Guarantee

(To be typed on Rs.100/- non-judicial stamp paper)

To,
ITI Limited,
Dooravaninagar,
Bangalore-560016.

Sub: Bid Security/EMD guarantee.

Whereas (Hereafter referred to as Bidder) has approached us for giving Bank Guarantee of **Rs./- (Rupees Only)** (hereafter known as the “B. G. Amount”) **valid up to** (hereafter known as the “Validity date”) in favour of ITI Limited, Bangalore (Hereafter referred to as ITI) for participation in the tender of work of

Now at the request of the Bidder, We..... Bank
.....Branch having
..... (Address) and Regd.office address as
.....
..... (Hereinafter called ‘the Bank’) agrees to give this guarantee as hereinafter contained:

2. We the Bank do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the ITI stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the ITI by reason of breach by the said bidder(s) of any of terms or conditions contained in the said Agreement or by reason of the bidder (s) failure to perform the said Agreement. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee where the decision of the ITI in these counts shall be final and binding on the bank. However, our liability under this guarantee shall be restricted to an amount not exceeding the “B.G. Amount”.

3. We undertake to pay to the ITI any money so demanded notwithstanding any dispute or disputes raised by the bidder(s) in any suit or proceeding before any court or tribunal relating thereto our liability under this present being absolute and unequivocal. The Payment so made by us under this bond shall be valid discharge of our liability for payment there under and the bidder(s) shall have no claim against us for making such payment.

4. We the Bank further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue

to be enforceable till all the dues of the ITI under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till ITI certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said bidder(s) and accordingly discharge this guarantee. Unless a demand or claim under this guarantee is made on us in writing or before the expiry of Validity date from the date hereof, we shall be discharged from all liability under this guarantee thereafter.

5. We the Bank further agree with the ITI that the ITI shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said bidder(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the ITI against the said bidder(s) and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Bidder(s) or for any forbearance, act or omission on the part of the ITI or any indulgence by the ITI to the said bidder(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. Notwithstanding anything herein contained;

(a) The liability of the Bank under this guarantee is restricted to the “B. G. Amount” and it will remain in force up to its Validity date specified above.

(b) The guarantee shall stand completely discharged and all rights of the ITI under this Guarantee shall be extinguished if no claim or demand is made on us in writing on or before its validity date.

7. In case ITI demands for any money under this bank guarantee, the same shall be paid through banker’s Cheque in favour of “ITI Limited, Bangalore” payable at Bangalore.

8. The Bank guarantees that the below mentioned officer who have signed it on behalf of the Bank have authority to give this guarantee under its delegated power.

Notwithstanding anything contained herein:

1. Our liability under this Bank Guarantee shall not **Rs./- (Rupees Only)**
2. This Bank Guarantee shall be **valid up to**
3. We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only if you serve upon us a written claim or demand on or before (date of expiry of guarantee)

Place:

Date:

(Signature of the Bank Officer)

Rubber stamp of the bank

Authorized Power of Attorney Number:

Name of the Bank officer:

Designation:

Complete Postal address of Bank:

Telephone Numbers.

Fax numbers