

ITI Limited
(A Govt. of India Undertaking)
Bangalore Plant, Dooravaninagar, Bangalore – 560016, Karnataka

Corrigendum 01

For Query Reply

Eol Ref. No.: ITI/BGP/S&M/DCOE/2627/01 Date 03.06.2026

For ***“Selection of Partner for Set-up Digital Centre of Excellence in ITI-BGP”***

S.NO	Vender Query	Existing Clause	ITI Response
1	The requirement includes a data center with local servers; however, for examination centers, a full-scale data center may not be essential.	Supply and commissioning of IT infrastructure, including the Data Center with Local Servers, Computers, Printers, Scanners & Photocopiers, Communication Devices , PA System and all other required standard utilities required for running ICT Lab..	A local server would be established at the site to ensure common functioning among every node and log management.
2	The extent of base infrastructure support from ITI is not clearly defined.	Bidders must bear the charges for electricity for the Examination Floors & outer Area. Separate Electricity meters will be installed by ITI for examination floors and outer Area and the service provider will only be liable for payment of dues on these Electricity Meters	The extent of base infrastructure support from ITI is not clearly defined.
3	As physical security responsibility lies with bidder, mandating biometric systems may limit flexibility.	Bidder will install Biometric based access control management system (Physical)	“This shall be under the scope of the bidder. The bidder shall ensure security, safety, and a restricted access mechanism for entry into the Digital Center. However, the bidder shall also comply with the security protocols of ITI outside the center. Access shall be provided to the authorized ITI team only after written confirmation from ITI Management.”
4	Handover Condition :Clarity is required on the condition of space at the time of handover.	ownership of IT infrastructure and furniture, except building, established/invested by the selected bidder will be with the bidder.	Existing equipment will be removed within 1 month from the date of contract.
5	Security and operational control require defined boundaries.	Following Hangers with Area: 1. Hanger No. F96 & 97, Both total Area – 24,413 Sq. feet 2. Hanger No. F95, Total Area – 46,703 Sq. feet	Leasing of Partial hangers is not allowed. And we are offering "As Is Where Is" basis only. The segregation from the other campus is under the bidder scope.

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		3. Hanger No. F98, Total Area – 37,767 Sq. feet	
6	Minimum bandwidth of 10 Mbps is not sufficient for large-scale CBT exams.	The bidder is required to provide overall Internet connection of minimum 10 Mbps speed at Exam center. The Bidder, to accommodate connectivity, in case of primary Internet connection fails, should provision the backup Internet connection.	It is subject to the bidder scope.
7	Log management requirements are not clearly defined.	Supply and commissioning of IT infrastructure, including the Data Center with Local Servers, Computers, Printers, Scanners & Photocopiers, Communication Devices and PA System and all other required standard utilities required for running ICT Lab..	A local server would be established at the site to ensure common functioning among every node and log management.
8	Non-revenue period of 3 months may be insufficient considering investment and setup complexity.	Non-revenue period is 3 month.	“A maximum period of 6 months may be considered, subject to the completion of the project or whichever is earlier.”
9	The contract tenure may not justify the significant capital investment required.	Contract for starting and Operating ICT Lab at ITI Limited Bengaluru location will be for 4 years & 11 months. The contract will be valid for 4 years & 11 months and thereafter will be extended further for a period of 4 years & 11 months for two terms on mutual agreement by both parties	Contract tenure will be as per the tender.
10	Insurance requirement for infrastructure and equipment is not mentioned.	Not a part of RFP	Bidder's scope
11	It is observed that under the evaluation/marketing criteria, the bidder is required to have a positive net worth as on 31st March 2024 , whereas in the eligibility/pre-qualification criteria, the financial year considered extends up to FY 2024–25 . This creates ambiguity and appears to be a typographical inconsistency, as financial evaluation parameters should ideally align with the latest audited financial year for uniformity and fairness in assessment.	Bidder should have Positive Net Worth as on 31st March 2024. Net worth as on date of bidding between INR 50-60 Crores: 5 Marks Net worth as on date of bidding between INR 60-70 Crores: 7 Marks Net worth as on date of bidding >70 Crores: 10 Marks	Net Worth evaluation will be considered on 31st March 2025

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12	Kindly confirm the mode/instrument type for EMD Payment	Bank mandate attached	EMD accepted: in the form of BG, NEFT, DD & online through the portal
13	While bidder is responsible for electricity consumption, clarity is not available on additional load sanction and infrastructure cost.	<ol style="list-style-type: none"> 1. Bidder to ensure that the provided space is having the necessary civil and electrical infrastructure as per the required load at all allocated spaces in addition to the existing infrastructure. Separate Electricity meters to be installed for each examination labs. Bidder has to bear the cost of additional sanctioned load, LT/HTpanel, Generator for backup and installation charges of the same including cable charges and panel board with control switch. 2. All dues on electricity, water, any other usage charges and any other dues whatsoever prior to the date of handover will be paid by ITI Limited Bangalore. ITI will not be held responsible for any dues on electricity, water, any other usage charges, and any other dues whatsoever arising after to the date of handover 	"The cost will be borne by Bidders, but the sanctioned load is in the name of ITI."
14	The requirement of centralized helpdesk may not be necessary for such distributed centers.	Centralized Helpdesk for logging of complaints/issues for the Centers/Labs.	Bidder's scope
15	Mandatory sign-off from ITI may not be practical due to dynamic requirements of exam agencies.	Bidder is required to supply, install, test and commission the required nos. of computers. The network connectivity provisioning for every computer would be responsibility of the selected bidder. Accordingly, selected bidder has to setup the lab, and connect every node in the network with the local server connected to Internet. Selected bidder should test the complete infrastructure and demonstrate its proper functioning before taking signoff.	Bidder's scope

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16	The contract tenure may not justify the significant capital investment required.	Contract for starting and Operating ICT Lab at ITI Limited Bengaluru location will be for <i>4 years & 11 months</i> . The contract will be valid for <i>4 years & 11 months</i> and thereafter will be extended further for a period of <i>4 years & 11 months</i> for two terms on mutual agreement by both parties	Contract tenure will be as per the tender.
17	As per the tender document, EMD and Tender Fee are to be submitted as per the details mentioned in Annexure VII. However, during the bid submission process on the ITI e-tender portal, the payment mechanism and details (online/NEFT/RTGS auto-generated format) appear to differ from those specified in the document. This discrepancy may lead to confusion and risk of incorrect payment submission, which could affect bid compliance.	Bank mandate attached	EMD accepted: in the form of BG, NEFT, DD & online through the portal
18	Branding responsibility is mentioned but the development approach is unclear.	Bidder will develop Branding guidelines in agreement with ITI Limited. Bangalore.	The bidder shall prepare and finalize the branding guidelines in coordination with ITI Limited, as outlined in the tender document.
19	ITI has mentioned providing NOCs; however, specific details are not defined.	ITI Limited, Bangalore, will arrange for all NOC's (including Fire NOC) from respective Govt Buildings and the campus is well equipped with basic amenities such as electricity, water & security personnel etc. However, the lab's physical security will be the responsibility of the bidder. Bidder shall be responsible for maintaining the space viz. Housekeeping, Cleaning etc., during the contract period	Clearly defined on Page No. 06 of para G
20	Existing electrical capacity details are not available for planning purposes.	Bidder to ensure that the provided space is having the necessary civil and electrical infrastructure as per the required load at all allocated spaces in addition to the existing infrastructure. Separate Electricity meters to be installed for each examination labs. Bidder has to bear the cost of additional sanctioned load, LT/HT panel, Generator for backup and installation	Sufficient sanctioned load is available based on the requirement. "The cost will be borne by Bidder, but the sanctioned load is in the name of ITI."

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		charges of the same including cable charges and panel board with control switch.	
21	Smooth execution requires site readiness prior to handover.	Contract encompasses 03 (three) months of non-revenue sharing period on account of commissioning of ICT labs. The 03 (three) months period shall start from the date of agreement signing and shall exclude the days taken by ITI Bangalore for site readiness (Site readiness requirements to be provided by the successful bidder after assessment of the site).	Existing equipment will be removed within 1 month of the date of the contract.
22	Security and operational control require defined boundaries. We have completed the physical survey of all the hangars and are agreeable to taking over all of them, subject to the provision of a permanently cordoned-off area with dedicated and separate entry and exit gates, in order to ensure the required level of sensitivity, security, and controlled access.		"As Is Where Is" basis
23	The clause refers to lift access; however, hangars are ground floor structures.		NA
24	As per site understanding, only structural space is available and not fittings or furniture.		The clause is clearly defined in the tender. Demolition of the existing basic structure shall not be permitted under any circumstances. Additions, alterations, modifications, or renovation works may be undertaken only if they do not affect, modify, or compromise the existing basic structure.
25	Restoration to original condition may not be feasible due to permanent infrastructure modifications.		Agreed, but w/o compromise the existing basic structure.
26	Realised Revenue is not defined clearly .	ITI Limited's part of the realized revenue from end customer should be auto transferred from escrow account on a monthly basis, not later than the 15th of the following month, along with all relevant financial documents and details.	The revenue-sharing arrangement under this tender shall be strictly limited to the revenue generated from the seats and infrastructure developed,

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			<p>operated, and managed by the bidder under the scope of this tender.</p> <p>Any revenue generated from additional facilities, services, infrastructure, or commercial activities beyond the existing DCoE infrastructure shall not form part of the revenue-sharing arrangement under this tender. Such activities shall be subject to a separate agreement, partnership arrangement, or mutually agreed commercial terms with ITI Limited.</p> <p>In the event the bidder seeks to utilize any additional property, space, or infrastructure not covered under the existing DCoE facilities, the same shall be considered separately and may be subject to payment of additional monthly rent, lease charges, or other commercial considerations as determined by ITI Limited.</p>
27	Availability of supporting infrastructure is unclear.		<p>The site shall be made available to prospective bidders for inspection and survey. Existing electrical connectivity/utilities, if available at the site, shall be provided on an "As Is Where Is" basis. Bidders are advised to satisfy themselves regarding the condition, adequacy, and suitability of the existing infrastructure before submitting their bids. Any augmentation, modification, repair, or additional requirements shall be the responsibility of the successful bidder, unless otherwise specified in the tender document.</p>
28	Efficient planning requires access to site layouts.		<p>Area already provided in the tender, The site shall be made available to prospective bidders for inspection and survey. CAD design will also be provided soon</p>
29	It is observed that the Financial BOQ format available on the portal requires bidders to quote a lump-sum price for supply and services, whereas the tender clearly specifies a revenue-		<p>The attached format may also be adopted for revenue-sharing purposes. Under this arrangement, lump-sum business value can be considered, with a mutually agreed percentage of the revenue being shared with ITI.</p>

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sharing model as the basis of commercial engagement. This misalignment between BOQ format and tender scope creates ambiguity in financial bid submission and may lead to non-comparable bids.		
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Other terms & conditions of RFP remains the same.

The bidders may take note the above changes.

For Any Queries Contact Person Details:

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