ITILIMITED
(AGovt.of IndiaUndertaking)

EXPRESSIONOFINTEREST(EOI):

For empanelment of agencies for "Providing CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State"

EOINo.: ITI/MSP/LKO/EOI/BPSC/01 **Dated:02.09.2026**

Head MSP
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,Lucknow-226010,India Phone: (0522) 272-0301, 0302, 0305
Email:head_mspup@itiltd.co.in

ITILIMITED
(AGovt.ofIndia Undertaking)

EOINOTICE

EOINo.: ITI/MSP/LKO/EOI/BPSC/01 **Dated:02.09.2026**

ITI Limited invites ONLINE bid in TWO COVER SYSTEM (Technical & Financial) from eligible bidderswhichmustbevalidfora minimumperiodof 180daysfromthedateofbidopeningforfollowing items:

ProjectDescription	EXPRESSION OF INTEREST(EOI): **ForProviding CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State**

Interested parties may view and download the tender document containing the detailed terms &conditions at free of cost from the websites https://itilimited.ewizard.inor

TheONLINEbidistobesubmittedonhttps://itilimited.ewizard.in**only.**

Thehelpdesknos.foronlinebidding:9355030617,9355030618,011-49606060

ITILIMITED

(AGovt.ofIndiaUndertaking)

(Invitedthroughe-Tenderingmodeonly)

For selection of Agencies for "Providing CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State"

EOINo.: ITI/MSP/LKO/EOI/BPSC/01 **Dated: 02.09.2026**

We, as a Govt. of India Undertaking organization under the Ministry of Communication & IT, are engaged in ICT business along with other diversifying business areas.

This EOI/RFP/Tender is aimed at identifying suitable Commercial Organization as a 'System Integrator' having adequate strength in the above field.

The 'System Integrator'(SI) shall act as an OEM/System Integrator of ITI to execute the project in India. All mission critical activities would be managed and supervised by ITI through its experienced Managers and qualified Professionals in the respective areas.

With this vision and commercial objective, sealed bid is invited for the above mentioned work. The Sealed Technical and Financial proposal under Two Cover-System may be submitted by the Bidder(s). It is must for the bidders to meet the Eligibility Criteria as mentioned in the EoI/RFP/Tender document.

The interested parties may collect the EoI/RFP/Tender document upon submission of EoI/RFP/Tender Document Cost to ITI by person or the same can be downloaded from the website and the said cost may be submitted along with the bid at the time of submission of offer.

Fewimportantpoints&timelinesarebeingfurnished hereunder.

Sl. No.	Important Points / Timelines	Details
1	**EOI /RFP /Tender Enquiry Authority**	Head MSP ITILimited,MSP-UP ITI Bhavan, TC-18V, VibhutiKhandGomti Nagar, Lucknow-226010, India Phone:(0522)272-0301,0302,0305 E-mail:altafkhan_mspup@itiltd.co.in

2	**Contact Person for the clarification of EoI/RFP/TenderDocument**	ShriAltaf KhanDesignation:ChiefMan ager Mobile No.:- 7408095637 Email:altafkhan_mspup@itiltd.co.in
3	**TenderType (Open/Limited)**	OpenTender
4	**No.ofCover/Packet**	TwoCoverSystem
5	**TenderCategory(Goods/ Services /Works)**	Services(Lump-sum)
6	**Payment Mode (Online/Offline)**	Online
7	**EOI / RFP / Tender Document Cost (inclusive of GST)**	Rs.**11,800/-**(InclusiveofGST@18%)
8.	**EMD Amount (Shall be accepted only in form of DD)**	Bid Security ofINR **40,00,000/- (Amount in words: Rupees Forty Lakhs only)** in the form of DD/E-PAYMENT is to be submitted bythe participating Bidder.
9.	**EstimatedValueofEnquiry**	**NA**
10.	**DateofIssue/Publishingof the EOI / RFP / Tender**	02.09.2026
11.	**Due Date, & Place for Sale of EOI / RFP/ Tender Document**	08.09.2026&Time:10:00Hrs/ITILimited,MSP-UP, Lucknow.
12.	**DueDate,Time&Placefor Opening of Technical Bid**	08.09.2026&Time:10:30Hrs./ITILimited, MSP-UP, Lucknow.
13.	**DueDate,Time&Placefor OpeningofFinancialBid**	Willbeintimatedaftercourseoftime.
14.	**ReferenceTenderNumber**	**Ref.No.:ITI/MSP/LKO/EOI/BPSC/01**
15.	**ContractPeriod**	As defined by End Customer Ref. No: CCTV/01/2026
16.	**ModeofSubmissionofBid**	Online/e-TenderingmodeonlythroughITIe-WizardPortalhttps://itilimited.ewizard.in/
17.	**Reference**	EndCustomerRef.No: CCTV/01/2026 https://eproc2.bihar.gov.in/

InordertogettheclarityoftheScopeofwork/Terms&Conditions,thebiddersarerequestedtogo throughthewholeEoI/RFP/Tenderdocumentand otherprojectrelatedrequirementscarefully.Anexplicit understanding of the requirement is rather essential for arriving at commercial assessment by the prospective bidders.

The selected bidder who is to play the role of a 'System Integration Associate (SIA)'has to enter into a Contract with ITI Limited to forge a case-specific business alliance (under sole investment business model) for arranging the requisite bidding inputs.

This EoI/RFP/Tender is being issued with no financial commitment and the response to this EoI/RFP/Tender shall not be assumed as mandatory for short listing of the vendor for giving the work.

Name:ShriAltafKhan
Dept.:ITIMSPUP,Lucknow
Designation: CM-MSPUP

PartI:ProjectBackground

ITI Limited (ITI) is a Public Sector Undertaking which functions under the aegis of The Ministry of Communications and IT, Government of India.

We at **ITI Limited, MSPUP, Lucknow**(which is part of the ITI Limited Corporate Marketing Department located at Bangalore) are engaged in the business of Telecom /ICT and e-Governanceprojects implementation, Supply of Hardware and Software and the services related with these items.

ITI is interested in addressing some of the prospected business opportunities where it is strongly positioned by virtue of its 'PSU Status', proven 'Project Management Capabilities' and rich Relevant-Experience. ITI is looking for business association from reputed System Integrators/ OEMs who canassist ITI to win the business and ultimately help ITI in the execution of the project.

The objective of this Invitation for submission of bid is to identify a System IntegrationAssociate **(SIA)** to address aparticular'BusinessOpportunity'/akindof'BusinessOpportunity'whichhasemerged fromsomeGovt.body. With the submission of Techno-commercial Proposal/Bid as in alignment of end customer Guidelines and SOW, Terms & Conditions. The process that will be mutually agreed between the said Institute and ITI Limited.

The selected bidder who is to play the role of a 'System Integrator'has to enter in to a contract with ITI Limited to forge a case-specific business alliance for addressing the opportunity as per the guidelines and process set by the end customer.

During the bidding process, the vendor is supposed to provide the requisiteTechno-commercial inputs to ITI as per the Requirements/ Specifications/ Expectations/ Scope of Work of the prospective customer to win a commercial-favour in terms of award of order to ITI.

In the event of the award of an order to ITI, the selected business associate would act as a SI/Vendor to implement the project for which a separate 'Purchase Order' would be placed on the selected SI or ITI may follow the procedure as and guidelines as set by the end customer (the said Institute).

PartII-PROCEDUREFORSUBMISSIONOFE-TENDER

The Bidders are required to submit soft copies of their bid electronically on the ITI e-Wizard Portal using valid Digital Signature Certificates. Below mentioned instructions are meant to guide the Bidders for registration on the e-Wizard Portal, prepare their bids in accordance with the requirements and submit their bids online on the ITIe-Wizard Portal. For more information, Bidders may visit the ITI e-Wizard Portal **https://itilimited.ewizard.in**

1. RegistrationProcessonONLINEPortal

a. Bidders to enroll on the e-Procurement module of the portal **https://itilimited.ewizard.in/**by clicking on the link "Bidder Enrolment" as per portal norms.

b. The Bidders to choose a unique username and assign a password for their accounts. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the e-Wizard Portal.

c. Bidders must provide the details of PAN number, registration details etc as applicable and submit the related documents. The user id will be activated only after submission of complete details. The activation process will take minimum 24 working hours. After completion of registration payment, you can also send your acknowledgement copyon our help desk mail id **ewizardhelpdesk@gmail.com**for activation of your account.

d. Bidders to register upon enrolment their valid Digital Signature Certificate (DSC: Class III Certificates with signing key and encryption usage) issued by any Certifying Authority recognized by CCA India with their profile.

e. ABidder should register only one valid DSC. Please note that the Bidders are responsible to ensure that they do not lend their DSCs to others, which may lead to misuse. Foreign Bidders are advised to refer "DSC details for Foreign Bidders" for Digital Signature requirements on the portal.

f. Bidder then logs in to the site through the secured login by entering their user ID/password and the password of the DSC / e-Token.

2. TenderDocumentSearch

a. Various built-in options are available in the e-Wizard Portal to facilitate Bidders to search active tenders by several parameters. These parameters include Tender ID, organization, location, date, value, etc.

b. There is also an option of advanced search for tenders, wherein the Bidders may combine a number of search parameters such as organization name, a form of contract, location, date, other keywords, etc. to search for a tender published on the Online Portal.

c. Once the Bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective '**Interested Tenders**' folder. This would enable the Online Portal to intimate the Bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

d. The Bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.

3. BidPreparation

a. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
b. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
c. Please note the number of covers in which the bid documents have to be submitted, the numberofdocuments -includingthenamesand content ofeach ofthedocument that needs to be submitted.Any deviations from these may lead to rejection of the bid.
d. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/XLS/PNG, etc. formats. Documents in PDF format with maximum Five (5) Mb file can be uploaded.

4. Bid Submission

a. Bidder to log into the site well in advance for bid submission so that he/she uploads the bid in time i.e., on or before the bid submissiontime. Bidderwill be responsible for anydelaydue to other issues.
b. The Bidder to digitallysign and upload the required bid documents one by one as indicated in the tender document.
c. Bidders must pay required payment (Form fee, EMD, Tender Processing Fee etc.) as mentioned before submitting the bid
d. Bidder to select the payment option mode as specified in the Schedule (EMD/FORM FEE Section) to pay the form fee/ EMD wherever applicable and enter details of the instrument.
e. A standard BoQ format has been provided with the tender document to be filled by all the Bidders. Bidders to note that they should necessarily submit their financial bids in the prescribed format and no other format is acceptable.
f. The server time (which is displayed on the Bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the Bidders, the opening of bids, etc. The Bidders should follow this time during bid submission.
g. All the documents being submitted by the Bidders would be encrypted using PKI encryption techniques to ensure the secrecyof the data, which cannot be viewed byunauthorized persons until the time of bid opening.
h. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
i. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
j. KindlyhaveallrelevantdocumentsinasinglePDF file.
k. The off-line tender shall not be accepted and no request in this regard will be entertained whatsoever.

5. Amendmentofbid document

At any time prior to the deadline for submission of proposals, the institutions reserve the right toadd/ modify/ delete any portion of this document bythe issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who has been issued the tender document. The Corrigendum shall be binding on all Bidders and will form part of the bid documents.

6. InstructiontoBidders
   a. Process for Bid submission through ITI Ewizard portal is explained in Bidder Manual.Bidders are requested to download Bidder Manual from the home page of website (**https://itiltd.euniwizarde.com**). Steps are as follows:

(Homepg.⟹Downloads⟹Bidder Manuals).

   b. The tenders will be received online through portal https://itiltd.euniwizarde.com. In the Technical Bids, the Bidders are required to upload all the documents in pdf. Format.

      Possession of Valid Class III Digital Signature Certificate (DSC) in the form of smart card/e-Token in the company's name is a prerequisite for registration and participating in the bid submission activities through **https://itilimited.ewizard.in**. Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available on the website https://itilimited.ewizard.in/ under the link 'DSC help'.

      Tenderers are advised to follow the instructions provided in the `User Guide and FAQ'for the e- Submission of the bids online through the ITI e-Wizard Portal for e-Procurement at **https://itilimited.ewizard.in**

   c. The Bidder has to "**Request the tender**" to portal before the "**Date for Request tender document**", to participate in bid submission.

7. All entries in the tender should be entered in online Technical & Commercial Formats withoutany ambiguity.
8. Any order resulting from this e-tender shall be governed by the terms and conditions mentioned therein.
9. Nodeviationtothetechnicalandcommercialterms&conditions allowed.
10. Thetenderinviting authorityhas theright to cancel this e-tenderorextendtheduedateof receipt of the bids.

ASSISTANCETOBIDDERS

1. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
2. Any queries relating to the process of online bid submission or queries relating to e-tender Portal in general may be directed to the 12x7 Helpdesk Support.

Thehelpdesknos.foronlinebidding:+919355030617,+919355030618,011-49606060

PartIII:GeneralTermsandConditionsofEoI/RFP/Tender

Theprospectivebiddersareadvisedtostudythe EoI/RFP/Tenderdocumentcarefully.Submissionof your offer/bid shall be deemed to have been done after careful study and examination of the EoI/RFP/Tender with full understanding of its implications. Failure to furnish all information required in the EoI/RFP/Tender Document or submission of an offer/bid not substantially responsive to EoI/RFP/Tender in every respect will be at the Bidder’s risk and may result in its outright rejection.

1	**VendorofITI**	Orderwillbeawardedtovendoronlyafteracceptanceof ITI Proposalbyendcustomerandasperguidelinesofendcustomer workorder/agreement.
2	**Non-transferable Offer**	ThisEoI/RFP/Tenderdocumentisnottransferable.Onlythose,who Havepurchasedthis offerdocument, areentitledto quote.
3	**Only oneProposal**	TheBiddershouldsubmitonlyoneBid/Offer/Proposal.Ifthe Biddersubmitsorparticipatesinmorethanoneproposal,suchproposals shall bedisqualified.
4	**Languageof theBid**	All information in the Bid, correspondence and supporting documents, printed literature related to the Bid shall be in English. Failure tocomplywiththismaydisqualifyaBid.Intheeventofanydiscrepancy inmeaning,theEnglishlanguagecopyof alldocumentsshall govern.
5	**Clarificationand Amendment in Tender**	At any time before the submission of Proposals, ITI may amend the EoI/RFP/Tender document by issuing an addendum / corrigendum in writing or by standard electronic means. The addendum / corrigendum shallbesenttoallcontendersandwillbebindingonthem.TheBidders shall acknowledge receipt of all amendments. To give bidders reasonabletimeinwhichtotakeanamendmentintoaccountintheir Proposals ITI may,iftheamendmentissubstantial,extendthe deadlineforthe submission of Proposals.
6	**AmendmenttoBid**	At any time prior to the deadline for submission of bids, the bidder may, for any reason, whether at its own initiative, or in response to a clarificationrequestedbyaprospectiveBidder,submittheRevised FinancialBid.
7	**Modification and WithdrawalofBid**	No bid may be withdrawn or modified in the interval between the bid submission deadline and the expiration of the bid validity period specifiedinBiddocuments.ModificationorWithdrawalofabid duringthisinterval willresultintheforfeitureofits bid security.
8	**ValidityofOffer**	Theoffershouldbevalidforaminimumperiodof180Daysfromthe dateof submission.TheBidsvalidforaperiodshorterthanspecified period shall be rejected.
9	**Prices**	The prices quoted by the Bidder shall be FIRM during the performance of the contract and not subject to variation on any account. A bid submittedwithanadjustablepricequotationwillbetreatedasnon-responsiveandrejected.
10	**DeviationClause**	NoDeviationfromSpecifications,Terms&Conditionsofthe tender is allowed. Quotations having deviation from our specifications,standardterms&conditionswouldbeliabletobe rejected.
11	**Taxesandduties**	Thetaxesanddutiesaretobeclearlymentioned,ifany.
12	**Delivery schedule**	AsperTermsandConditionsofthetenderorback-to-backwith endcustomer’srequirement.
13	**Insurance**	Insurance of material/equipment/etc covering loss or damage occurringwhileintransitfromthesupplier’sstoresuntilarrivalat ITI/endcustomer’sstorewillbescopeofsupplier.

14	**PaymentTerms**	a) Payment shall be released to the vendor on back-to-back basis on pro rata basis after ITI has received its payment & the submission of necessary document like Vendor Invoice, receipt acknowledgement of goods by end user etc. b) Other Direct Expenses will be deducted from the payment of the vendor. Expenses like cost incurred by ITI towards EMD/PBG/BG/SD processing. c) The payment shall be done on the basis of actual supply/erectionof material as certified by the end customer. d) No advance payment will be made during the execution of the project. In case ITIreceives any advance payment, the same can be released to the vendor only after submission of 110%additional BG valid till the completion of obligationforwhich payment has been released by the end customer. e) An Escrow Account shall be jointly opened in the name of ITI Limited and the successful bidder, wherein all payments from the End Department shall be credited. Subsequent disbursement from the Escrow Account to the successful bidder shall be made strictly in accordance with the actual release of payments by the End Department and subject to fulfillment of contractual obligations.
15	**Warranty and Comprehensive AnnualMaintenance Contract (CAMC)**	a) Onsitecomprehensivestandard warrantyorback-to-backorasper end customer's requirement. b) CAMC, if awarded bythe end Customer to ITIthen the same shall beawarded to the successful declared bidderin this tenderkeeping the only on mutual Agreed percentage margin. CAMC to be done bythe firm afterthewarrantyperiod isover.
16	**LiquidatedDamages (LD)**	LiquidatedDamagesshallbeleviedonback-to-backbasisi.e.ITI shall deductfromthepaymentonamountequaltotheLDleviedon ITIbytheendcustomer.
17	**Training**	Training of customer officers/representatives will be the ResponsibilityoftheselectedBidders.
18	**Damageto Properties**	Incaseofanyaccident/damagetocustomer/enduserpropertiesby Thevendor,fullresponsibilitywillbeattributedtothevendor.
19	**Contractual Period**	ITI's Delivery date provided to ITI by customer. Delivery extension will be on back-to-back basis. The successful Bidder shall so organize hisresourcesandperformhisworkastocompleteitnotlaterthan thedateagreedto.
20	**Extensionof Contract**	Onback-to-backbasis.
21	**InspectionAuthority**	All supplies will be subject to customer & ITI inspection. Vendor willhavetoproducethematerialdelivery/receiptcertificatecertifiedby thecustomeralongwith itsowndeliveryof materialreceipt.
22	**Pre-Dispatch Inspection / InspectionClause**	Inspection may be done by ITI representative if required. ITI shall have free access to the supplier's works during testing and final inspection. Vendor shall inform Project Manager of ITI not lessthan one week in advance. All testing arrangements shall be the responsibility of the vendor. ITI reserves the right to inspect the materialalongwithend customerorthird party (ifrequired) during manufacturingand/orbeforedispatchasperspecificationsandtest protocols.
23	**TenderAward Criteria**	BidderofferingtheHighestNetRevenueSharetoITIi.e.lowest landingCostofitemstoITIshallbedeclaredasthesuccessfulL1 bidderandtheworkshallbeawardedtothesuccessfuldeclared(L1)

		bidderandthroughtheprocedurefollowingguidelinesofendcustomer.
24	**TenderDocument Costand EarnestMoney Deposit(EMD)**	Tender Document Cost must be remitted through Online/ NEFT/RTGS/Net Banking and Earnest Money Deposit (EMD)must be remitted through DD/E-payment. No interest shall be payable on the EMD.
25	**Performance Security**	The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the supplier's failure to complete its obligations under the contract (if signed). The performance security will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract. The value of performance security shall be **5% of contract value** (issued to Business Associate/SIAbyITI)orend-customer'sperformancesecurity(asper ordertoITI)whicheverislower.
26	**Consortium/JV Bidding**	Not Allowed
27	**Signingof theBids**	The Bid must contain the name, residence and place of business of the person or persons making the Bid and having Power of Attorney and must be signed & submitted by the Bidder with his usual signatures. Satisfactory evidence of authority of the person signing the bid on behalf of theBidder shallbefurnishedonnon-judicialstamppaper of an appropriate value with the Bid in the form of a **Power of Attorney**, **duly notarized by a Notary Public**, indicating that the person(s) signing the bid have the authority to sign the bid and that the bid is binding upon the Bidder duringthe full period of its validity. All the pages of Bid document and supporting documents must be signed and stamped by the authorized signatory having Power of Attorney. Anyinterlineations,erasuresoroverwritingshallonlybevalidifthey areinitialedbythesignatory(ies)to thebid.
28	**SubmissionofTender**	OnlineAsPerPart II -ProcedureForSubmissionOfE-Tender
29	**OpeningofTender**	Technicalbidwillbeopenedonduedateoftenderopening. **Note** 1: The bidders or their authorized representatives may also be presentduringthe openingof the TechnicalBid, iftheydesireso,at their own expenses. **Note 2**: The technical bids will be opened and evaluated by a duly constituted committee. After evaluation of the technical bid, Price bids of only those bidders will be opened whose technical bids are foundsuitable.Dateandtimeofopeningofpricebidswillbe decided after technical bids have been evaluated by the committee and will be intimated to technically qualified bidders.
30	**RejectionofBid**	ITI reserves the right to reject any or all tenders/quotations/bids receivedoracceptany orall tenders/quotation/bids whollyor inpart. Further,ITIreservestherighttoorderalesserquantitywithout assigning any reason(s) thereof. ITI also reserves the right to cancel any orderplacedonbasisofthistenderincaseofstrike,accidentor

		anyotherunforeseencontingenciescausingstoppageofproduction atITIortomodifytheorderwithoutliabilityforanycompensation.
31	**ForceMajeure**	Neither party shall bear responsibility for the complete or partial non- performance of any of its obligations, if the non-performance results from such Force Majeure circumstances i.e. Flood, Fire, Earth Quake, Epidemic and other acts of God as well as War, Military Operation, Blockade, Act or Actions of State Authorities that have arisen after signing of the present contract. Partyinvoking this clause shall serve notice of seven days along with the proof of occurrence of the force majeure event to the opposite party. At the time of cessation of such force majeure event a notice of the same shall also be served to the opposite party. In such circumstances, upon a written approval of ITI, the time stipulated for the performance of an obligation under the present contractwillstandextendedcorrespondinglyfortheperiodoftimeof action of these circumstances and their consequences. However,anysuchextensionshallbegivenonlyifextensionisgrantedbyt he ultimate buyer/ user. Parties at all times take reasonable steps within their respective powers and consistent with good operation practices (but without incurring unreasonable additional costs) to: a) Prevent Force Majeure Events affecting the performance of the Company's obligations under this agreement; b) MitigatetheeffectofanyForceMajeureEvent;and c) Complywithitsobligationsunderthisagreement. FurtheriftheperiodofForceMajeureeventextendsbeyondthree months* the parties may consider the fore closure of the agreement. * Period of three months may vary at the discretion of ITI as per thevalidity period of the contract.
32	**Arbitration**	All disputes arising out of this contract shall be referred to the sole arbitration of MSP Head, ITI Limited, LUCKNOW or his nominee as per the provisions of Indian Arbitration and Reconciliation Act 1996. Decision ofarbitrator shall be final and binding on both the parties.
33	**Jurisdiction**	Thiscontractbetweenthesupplierandbuyershallbegovernedby the lawsofIndiaandthiscontractshallbetakenupby thepartiesfor settlement and orders only in Lucknow jurisdiction.
34	**MSMEandStart-up exemption**	No Bidder Shall be Exempted in the Submission of EMD. However, in turnover and similar work exemption will as per government rule.
35	**OtherTermsandConditions**	
a	The Bidder(s) are required not to impose their own terms and conditions to the bid and if submitted, it will not be considered as forming part of their bids. The decision of ITI shall be final,conclusiveandbindingontheBidder(s).Inanutshell,theConditionalBidorBidwith deviationswillbesummarilyrejected.	
b	TheBids/OffersoftheQualifiedbidders(whoqualifytheeligibilityconditions)onlywould be subjectedtothetechnical-evaluation.	

c	Thebidderisexpectedtogothroughthe Scopeofwork and Specifications. The biddersareto quoteonlyfullycompliantsolution.
d	Thebiddermayberequiredtostudytheexistingsystembeingusedbythe end-clienttoassessthe exact requirements and the Quantum of work on "No-commitment" basis (no commercial compensationwouldbegiventothebiddereitherbyITIortheend-clientfordoingthis exercise).
e	Theexactstrategytoaddressandwinthebusinessopportunitywouldbeshared/discussedwith the**Best-Rated**qualifiedbidderinduecourseoftime.
f	Thebidderisrequiredtoextendtherequisitesupportduringtheevaluationbygiving TechnicalPresentation/Demonstration/Arrangingsitevisits(ifrequired)on"No-CostNo-commitment" basis.
g	Any clarificationissuedby ITI inresponse to query raisedby prospectivebidders shall form an integralpartofbiddocumentsanditshallamounttoanamendmentofrelevantclausesofthebid documents.
h	Aclause-by-clausecompliancestatementtoallSectionsoftheEoI/RFP/Tenderdocumentistobe submitted in the Technical Bid, demonstrating substantial responsiveness. A bid without clause-by-clause compliancestatementtoEligibilityCriteriaoftheEoI/RFP/Tenderdocument,shallnot beconsideredforevaluationandshallbesummarilyrejected.
i	Thebiddershouldstudycarefullythedocumenttoassesstheworkand Riskfactorsassociated withsuchtypeofBusinessopportunities.
j	Thebidderhastoconsiderthefollowingmajor CostFactorswhilearriving atacommercial decision: • DirectCost(requisiteITHardwareandApplicationSoftware) • FiscalCost • Logistic-Cost • Taxes/Duties • ServicesandAdministrativeCost • TrainingandDocumentation Cost • Contingencies
k	Thebiddershouldenclosethedocumentsintheir'**TechnicalBid**'&'**CommercialBid**'as specifiedinthetender documents.
l	Pleasenotethatifanydocument/authorizationletter/testimoniesarefoundfabricated/false/fake, thebidwillbedeclaredasdisqualifiedandEMDwillbeforfeited.Thismayalsoleadtothe black-listing of the bidder.
m	All the required documents to establish the bidder's eligibility criteria should be enclosed withtheoriginalbid/offer(Technical-Bid)itself.TheEoI/RFP/Tenderwillbeevaluatedonthebasisof the documents enclosed with the original bid/offer only. ITI will not enter intoany correspondencewiththebiddertogetthesecertificates/documentsubsequently.However,it reservesitsrighttogetthem validated/verifiedatitsown.
n	Duetoanybreachofanyconditionbythebidder,theBidSecurity(EMD)submittedbythe biddermaybeforfeitedatanystagewheneveritisnoticedandITI willnotpay anydamagetothe bidder or the concerned person.Thebidderor/andthepersonwillalsobedebarredforfurther participation in future EoI/RFP/Tenders.
o	Allsuppliers(includingsmallscaleunitswhoareregisteredwiththeNationalSmallScale IndustriesCorporationunderSinglepointregistrationscheme)shallfurnishBidSecuritytothe purchaserasperthe requirement.Assuchnobidderisexemptedtofurnishthe EMD.
p	The successful bidder's bid security (EMD) will be discharged upon the bidder's acceptance of ITI's Order in due course of time and furnishing the Requisite Performance Security/Guarantee. Thebidsecurityoftheunsuccessfulbidderwillbereturned/dischargedwithinamonthofthe openingoftheBids.
q	Suitable'Training'wouldhavetobeimpartedtoITIpersonnelatBidder'scostintheareasof Installation,daytodayMaintenanceandOperationofentiresystem(intheeventofplacementof

	orderbyITI).Thetrainingofthepersonnelshallbetoensuretroublefreeoperationsofthe System/Equipmentbytheendcustomer.
r	Thebidderisrequiredto encloseNotarizedCopyofthePowerofAttorney fromitsDirectors/Top managementwhichshouldindicateclearlythenameofthesignatoryandtitle.TheBiddersmust ensurethatallthedocumentsaresealedandsignedbyauthorizedsignatory.
s	ThePowerofAttorneygiventotheAuthorizedSignatoryshouldbesubmittedandexecutedon the non-judicial stamp paper of appropriate value as prevailing in the respective states(s) and the same be attested bya Notary public or registered before Sub-Registrar of the states(s) concerned.
t	"DISCOUNT,ifany,offeredbythebiddersshallnotbeconsideredunlessspecificallyindicated inthepriceschedule.
u	Sealedoffer/bidpreparedinaccordancewiththeproceduresenumerated aboveshouldbe submittedtotheTenderernotlaterthanthedateandtimelaiddown,atthespecifiedaddress.
v	ITIshallnotberesponsibleforanypostaldelayaboutnon-receipt/non-deliveryofthe bid/documents.ThisEoI/RFP/TenderDocumentisabsolutelynottransferable.
w	Thebidsubmittedmaybewithdrawnorresubmittedbeforetheexpiryofthelastdateof submissionbymakingarequestinwritingtoITItothiseffect.NoBiddershallbeallowedto withdrawthebidafterthedeadlineforsubmissionoftheEoI/RFP/Tender.
x	Itisfurtherstressedthatsynergiesbetween ITI'scompetitorswiththe bidderorcartel Formationwithotherbidderswouldresultin DisqualificationoftheBidder.

I. SpecialTermsandConditionsofRFP/EoI/Tender:

1. The requirement is meant for addressing a business opportunity which has emerged from some Govt. body against their already published tender-Notification / Invitation for the submission of Bids/Quotes which envisages Implementation of Project.

2. The broad 'Scope of Work'would be as per the EoI/RFP/Tender Document. However, the exact Scope of Work will be intimated to the selected SI/Vendor in due course of time (once bidder is short-listed) for addressing the opportunity.

3. Thebidder(inthe capacityofaSystem Integrator)issupposedto addressthebusinessopportunity jointly with ITI under "Sole Investment Business Model". This may include arranging Bid Security and Performance Bank guarantee etc. All 'Terms and Conditions'as per ITI's customer with regard to Payment / Reward / Delivery/Penalty shall be applicable on the selected Business Associate /SI also (in the event of the award of the business to ITI by the end-customer). It may please be noted that ITI shall open 'Escrow Bank Account' with the business associate (in the event of the award of the order to ITI).

4. The bidder must be prepared to work with ITI limited on exclusive basis and will neither submit anydirect proposal (totheend-client)norsubmit anybusiness proposal (to theend-client)through other business partner/PSU. In case of violation of the same, the EMD shall be forfeited and the bidder will be black-listed.

5. Consortiumbiddingisnot allowedforthisEoI/RFP/Tender.

6. Agencies shouldbe willingto impart required trainingto ITIengineers for undertakingservices & execution of project.

7. Agencies will be responsible for any short coming in the BOM and the same should be rectified free of cost.

8. Agencies should be willing to provide TOT for manufacturing of offered products in ITI if the bidder is an OEM.

9. Agencies should be willing to sign an exclusive agreement with ITI for smooth execution of theproject.

10. Selected agency will submit Performance Bank Guarantee/security Deposit to the end Customerof behalf of ITI Limited.

11. AllCVCcirculars/statutoryguidelinesasapplicableneedstobe followed.

II. EoI/RFP/TenderRejectionCriteria:

TheEoI/RFP/Tender/Bidwillberejectedincaseanyoneormoreofthefollowingconditionsareobserved:

1. BidsreceivedwithoutProofofPurchaseofEoI/RFP/TenderDocumentandEMDasper requirement.
2. BidswhicharenotsubstantiallyresponsivetotheInvitationfor EoI/RFP/Tender.
3. IncompleteorconditionalEoI/RFP/Tenderthatdoesnotfulfillalloranyoftheconditionsas specified in this document.
4. Inconsistenciesintheinformation submitted.
5. Misrepresentationsinthe bidproposaloranysupportingdocumentation.
6. Bidproposalreceivedafterthelastdateandtimespecifiedinthis document.
7. Unsignedbids,bidssignedbyunauthorizedperson(withoutavalidPower ofAttorney.
8. Bids containing erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be authenticated by the person(s) signing the bid.
9. Bid shall remain valid for the specified period from the date of opening of EoI/RFP/Tender prescribed by the purchaser. A bid valid for a shorter period shall be rejected by the purchaser being non-responsive.

III. Lowest-Bid(BestQualifiedBid)EvaluationMethodology:

a. This EoI/RFP/Tender would be subjected to a Two Stage (Technical & Commercial) Evaluation Process.All the Bidders are requested to note the entire evaluation process carefully.

b. Prior to the detailed evaluation, ITI will determine the substantial responsiveness of each Bid to the EoI/RFP/Tender Document. For the purpose of ascertaining the eligibility,

c. A substantially responsive bid is one which confirms to all the terms and conditions of the EoI/RFP/Tender Document without deviations.

d. The purchaser's determination of bid's responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.

e. The Bids would be evaluated by a duly constituted Committee of ITI Limited, whose decision would be generally taken as final, unless the aggrieved party establishes any Prima facie errors in the findings of the Committee. In such a situation, he may file a representation within 02 working days of receipt of decision from ITI Limited, duly listing the reasons / grounds. Such a representation would be considered at Senior Management Level of the Tendering Authority, whose decision would be final and binding on all the bidders.

f. The Bidders who have submitted the EoI/RFP/Tender Document cost & EMD will be considered for Technical Evaluation.

g. In Technical Evaluation process, all the Technical Bids of the preliminary eligible bidders (as mentioned above) would be scrutinized thoroughly w.r.t our EoI/RFP/Tender Document. The Bidders, who will qualify in the Technical Evaluation process, would be considered for Commercial Evaluation.

h. In Commercial Evaluation process, all the Commercial Bids of the technically qualified bidders(as mentioned above) would be scrutinized thoroughly w.r.t our EoI/RFP/Tender Document. The Bidder with **Least cost (L-1)** would be considered as a successful bidder against this EoI/RFP/Tender.

i. ITIreserves the right to reject anyor all bids without assigning anyreasons thereof. It shall not be obligatory for ITI to award the work only to the lowest bidder.

IV. Documentstobesubmittedalongwiththe"TechnicalBid":

TheBidder/SystemIntegrator(SI)mustsubmitthefollowingdocumentsalongwiththeirTechnical Bid:

1. **BIDCOVERINGLETTER**
2. **BIDDERSPROFILE**
3. **CASE–SPECIFIC POWER OFATTORNEYAUTHORIZINGTHE BIDDER TO SUBMIT THE BID/EOI ON BEHALF OF THE BIDDER.**
4. **TENDER-DOCUMENTCOSTOFREQUIREDAMOUNT.**
5. **BIDSECURITY(EMD)OFREQUIREDAMOUNT.**
6. **COPYOFPANCARD.**
7. **GSTREGISTRATIONCERTIFICATE.**
8. **UNDERTAKINGAGAINSTNON-BLACKLISTING**
9. **DECLARATIONS**
10. **COMPLIANCESTATEMENTOFELIGIBILITYCRITERIA**
11. **BIDSECURITYDECLARATION**
12. **DETAILOFWORKEXPERIENCEWITHCOMPLETIONCERTIFICATE**
13. **FINANCIALSTRENGTHOFTHEBIDDER**
14. **INTEGRITYPACT**
15. **TENDERDOCUMENTSDULYSIGNED&ACCEPTEDBYTHEBIDDER**

In case, the bidders do not submit any of the above-mentioned papers/information along with Expression of Interest, his bid will be rejected and bid will not be considered for further evaluation.

It is reiterated that any bid not fulfilling any of the essential requirements mentioned in this EoI/RFP/Tender document would be classified as "Technically Non-Qualified/Non-Responsive" and Commercial bids of such bidders will not be opened and subsequently returned to the bidder. No relaxation would be given to any bidder on any of these conditions.

V. Documentstobesubmittedalongwiththe"Commercial Bid":

The Bidder/System Integrator (SI) must submit the following documents along with their Commercial Bid:

1. PriceBidasperEoI/RFP/TenderDocumentformatonly**(Annexure-H)**.Nootherformatwillbe accepted.

PartIV:ScopeofWork

ThedetailedScopeofWork,BillofMaterials(BoM) andTechnicalSpecifications areprovidedbelowfor reference. Pleasenotethat theseareindicativein nature, and thefinal details shall beas pertheagreement to be executed between ITI Limited and the end customer.

1. ScopeofWork

The invitation to proposal is for Service Providers for **Providing CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State**.

- All the scope as per the tender published by End client BIHAR PUBLIC SERVICE COMMISSION, PATNA (HQ)RFP No:C C T V / 0 1 / 2026.

PartV-A:PRE-QUALIFICATIONCRITERIA

Pre-QualificationCriteria		
S.No.	**EligibilityCriteria**	**DocumentstobeProvided**
1	TheBiddermust bePrivate Limited or Limited Company registered under the Indian Companies ACT 1956 or 2013 of GOI and should be into existence in India for last 5(FIVE) years as on day of bidding.	Company registration certificate.
2	The Biddershouldhave a minimum of annual average turnover of INR 50 Crores in last 03 financial years.i.e. 2022-23, 2023-24, 2024-25.	Audited/ProvisionalBalancesheets/ CA certificate required.
3	The Bidder should have an average annual turnover of INR 12.5 Crores from examination/ election/Government based surveillance relevant projects, etc. during the last three financial years i.e. 2022-23, 2023-24,2024-25.	1. IT returns of the bidder for the preceding three years i.e. 2022-23, 2023-24 and 2024-25. 2. Audited balance sheets and Profit and loss statements certified by Chartered Accountant (CA) of the bidder's organization having UDIN no. clearly stating annual turnover of the bidder from Examination based projects/election/Surveillance related Government projects during the preceding three years i.e. 2022-23, 2023-24 and 2024-25.
4	Thebiddershouldhaveapositivenet worth.	CAcertificaterequired
5	TheBiddershouldhavevalid certificate: i)ISO9001:2015&ISO20000-1	ValidcopiesofcertificatesRequired

6	The bidder must have successfully executed at least one project in providing CCTV surveillance services and other related work to any Govt/Semi-Govt Department/ PSU/ Universities. Bidder should have working experience of performing at least 2 (two) examination based projects involving AI/ Non AI based CCTVs surveillance involving 75Centres / 2500 CCTVs in a single shift in last 2 years. or two (2) similar security related Government Projects involving at least 2500 CCTVs involving AI/Non AI based monitoring in last 2 years. or 1 (one) or more Election based protects involving total of 2500 CCTVs and having AI /Non AI based monitoring system in last 5 years.	Workordercopies/ work completion certificates.
8	Bidder musthave at least 100 regular employees on their payroll as on the day of bidding.	Affidavit to be submitted, executed on Non Judicial stamp of Rs.500 duly notarized signed by the Competent authority. It should be duly supported by relevant statutory records / EPF (EPFO) records / ESIC records / other applicable statutory/valid record of having at Least employee strength of 100.
9	The bidding organization should not have been debarred /blacklisted /severe penal action taken by any Central Govt / State Govt / Semi Govt / PSU or Govt University/Educational institutions / undertaking organization either indefinitely or for a particular period of time during the last 3 years as on day of bidding.	Affidavit to be enclosed.
10	Bidder has to bid for all the required services as part of Scope of work of this tender. Conditional / Partial bid will be rejected out rightly	Undertaking to be submitted on Notary affidavit and shall remain valid for next 2 years.

TECHNICALBID[Envelop-I]:

It shall have the **full name, address of the Bidder / the authorized agent deliveringthe tender at thebottom left hand corner of the sealed cover**. The cover shall consist of the following:

1	Power ofAttorney(POA) towards bid signing authority/Authorization letter from Director or CEO of the Bidder (in Company's letterhead) authorizingthe person towards bid signing authority.
2	BidCoveringLetter(asper**Annexure-A**).
3	Bidder'sProfile(asper**Annexure-B**).
4	TenderDocumentFee.
5	CertificateofIncorporation,MemorandumofAssociation(MOA)&ArticlesofAssociation (AOA).

6	PANRegistrationCertificate/PANCard.
7	GSTRegistration Certificate.
8	ISOCertificates.
9	UndertakingtowardsNon-BlackListingof ourfirmbyanyGovt.Bodyasper**Annexure-C**
10	DeclarationsagainstExpressionofInterest(EoI)asper**Annexure-D**.
11	ComplianceStatementofEligibilityCriteriaAsper **Annexure-E**.
12	BidSecurityDeclarationsagainstExpressionofInterest(EoI)asper **Annexure-F**).
13	IntegrityPactasper**Annexure-G**
14	**Annexure–H**
15	BANKGUARANTEEPROFORMAFORPERFORMANCESECURITYDEPOSIT
16	Auditedfinancialstatements(BalanceSheet&P/LAccounts)forlastthreefinancialyears
17	CertificatefromStatutory Auditor/CA specifyingthePositiveNetWorthforlastthree years/
18	Experience Certificates: Work Order / Agreements of the projects clearlyhighlightingtheScopeofWork(SOW),BillofMaterial(BOM),costofthe project(s). The experience is required to meet the eligibility conditions detailed in the Bidder's Eligibility Criteria.
19	CertificationinBidder'sletterheadtowardsFundingPlantoexecutetheprojector Solvency Certificate from the banker.
20	BankGuaranteeFormatsper**Annexure-I.**
21	Tenderdocumentdulysignedbytheauthorizedpersonof theBidderatbottomofeach page ofthecompletetenderdocument as anacceptanceforhavingread,understoodandaccepted the tender.
22	Technical Compliance along with required documents/Certificates as per the tender RFP No: CCTV/01/2026
23	Allotherdocsasmentionedinthistender elsewhere.

PartV-B: FINANCIALEVALUATIONOFBID

The Commercial Evaluation shall be carried out in accordance with the terms and conditions specified in the EOI. The evaluation shall be based on the total price quoted in the prescribed Financial Bid format. The bidder quoting the lowest evaluated price (L1) among the technically qualified bidders shall be considered for award of the contract, subject to meeting all other requirements and conditions stipulated in the EOI. In case of any discrepancy between the price quoted in figures and in words, the amount quoted in words shall prevail. The decision of theEOI Evaluation Committee in this regard shall be final and binding on all bidders.

PartVI:Annexures

1. ANNEXURE-A:BIDCOVERINGLETTER

[OnBidder's LetterHead]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

Ref:EOIno.………………………………………………………….dated…………………….

Subject:BidCoveringLetteragainstExpressionofInterest(EoI) …………………………………………..

DearSir,

Having examined the EoI/RFP/Tender document, we hereby submit our bid for the subject requirement which has emerged from some Government body to implement the above captioned project.

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to ITI Limited is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the Buyer in its short-listing process.

Wefullyunderstand andagreeto complythat on verification,if anyof theinformation provided hereis found to be misleading the short-listing process, we are liable to be dismissed from the selection process or termination of the agreement during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the EoI/RFP/Tender document including annexures and corrigendum if any and also agree to abide by this tender response for a period of 6months from the date fixed for bid opening.

We hereby declare that in case the agreement is awarded to us, we shall submit the Performance Guarantee in the form of bank guarantee in the format to be provided by ITI Limited.

We agree that ITI Limited is not bound to accept any tender response that they may receive.We also agree that ITI Limited reserves the right in absolute sense to reject all or any of the services specified in the tender response.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

We understand that it will be the responsibility of our organization to keep ITI Limited informed of any changes in respect of authorized person and we fully understand that ITI Limited shall not be responsible for non-receipt or non-delivery of any communication and/or any missing communication in the event reasonable prior notice of any change in the authorized person of the company is not provided to ITI Limited.

DatedthisDayof2026

AuthorizedSignatoryName:
Designation:
(ComspanySeal)

2. ANNEXUREB:BIDDERSPROFILE

[OnBidder's LetterHead]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

1.	Nameandaddressofthecompany	
2.	ContactDetailsoftheBidder(Contact person name with Designation, Telephone Number, FAX,E- mail and Website)	
3.	AreaofBusiness	
4.	AnnualTurnoverinlast3financial years (Rs in Crore)	
5.	DateofIncorporation	
6.	GSTRegistrationnumber	
7.	PANNumber	
8.	CINNumber,if applicable	
9.	Whether the firm has been blacklisted by anyCentralGovt./StateGovt./PSU/Govt. Bodies / Autonomous? If yes, details thereof.	
10.	Statusanddetailsofdisputes/litigation/ arbitration, if any.	
11.	Name,Designationandaddressofthe officertowhomallreferencesshallbe made regarding this EOI	
12.	ContactdetailsofAuthorizedsignatoryin reference to this EOI	

Datedthis Dayof2026

AuthorizedSignatoryName:
Designation:
(CompanySeal)

3. ANNEXUREC:UNDERTAKINGAGAINSTNON-BLACKLISTING

[***Non-judicialstamppaperofRs.100/-certifiedbyNotary***]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

Ref.:EOIno.ITI/MSP/LKO/EOI/_______________ Dated:________________
Subject:UndertakingtowardsNon-BlackListingofourfirmbyanyGovt.Body

DearSir,

We herebydeclare that wehave not been stand BLACK LISTEDby any Govt. department/ PSU (State or Central)/ Autonomous Institution against our performance obligation in India and there has been no litigation with any government department on account of similar services for the last 5 years.

Thisdeclarationisbeingsubmittedaspertherequirementofyour EoI/RFP/Tender.

DatedthisDayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

4. ANNEXURED:DECLARATIONS

[OnBidder'sLetter Head]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

Ref.:EOIno.………………………………...dated…………………
Subject:DeclarationsagainstExpressionofInterest(EoI)for…………………………….

DearSir,

Weherebydeclare/undertakethefollowing.

We herebydeclarethat we will work with ITI as per EOI/RFP/Tender terms and conditions of ITI as well as end customer including warranty & post-warranty services and implementation of the project in the event of ITI winning the contract on back-to-back basis.

We hereby declare that we will submit the Tender Fee & EMD (while submitting the bid to the end customer in the form of Bank Guarantee / Demand Draft / Online Payment from any Nationalized / Scheduled Bank) & Performance Bank Guarantee to end customer or ITI (as decided by ITI) as per EoI/RFP/Tender terms & conditions. We also undertake that we will provide EMD & PBG to ITI as per the end-customer's EoI/RFP/Tender terms even if ITI is exempted to submit the same to end- customer because of its PSU status.

We hereby declare that we have 'No Objection/ No Claim/ No Compensation' from ITI Limited if this EoI/RFP/Tender is cancelled at any stage of evaluation process by ITI or the main EoI/RFP/Tender is cancelled by the end customer.

We hereby undertake that we will be equipped with the required manpower with qualifications, certifications and experience as required in the end customer's EoI/RFP/Tender.

We hereby undertake that we will be able to give the proposed solution as required in the end customer's EoI/RFP/Tender.

Weherebyundertakethatwewillarrangerequiredcertificate&support(warranty&post-warranty/maintenance) in the name of ITI Limited from the OEM as per end customer's requirement.

Weherebyundertakethatwewillobtainrelevantstatutorylicensesforoperationalactivities.

We hereby undertake that we will sign ConsortiumAgreement /TeamingAgreement / Integrity Pact with ITI for addressing the end customer's EoI/RFP/Tender if required.

WeindemnifyITILimitedfromanyclaims/penalties/statuarycharges/liquidateddamages/legal expenses if any etc. as charged by the end customer.

Weherebyundertaketomakearrangementforsigningofagreementbetween OEMandITIasperend customer's EoI/RFP/Tender requirements.

We hereby undertake that the OEMs who meet the eligibility and other conditions as per end customer's EoI/RFP/Tender requirement will be finalized by us and produce the required eligibility documents and other related documents of the OEM for final bid submission.

Weherebyagreetotaketheresponsibilitiescoveredintheagreement(onback-to-backbasis)tobesigned between ITI & OEM (if required) as per end customer's EoI/RFP/Tender terms & conditions.

We hereby declare to supply equipment/components which are brand new, first hand and contain no previously used, recycled or refurbished components.

WeherebydeclarenottopartnerwithanyotherorganizationforaddressingthisEoI/RFP/Tender.

Weherebydeclaretoacceptpaymenttermsonback-to-backbasis.Penalties,ifany,willbeborneby us.

WeherebydeclaretoprovideBankGuarantee(110%ofvaluefortheperiodtilltheadvanceissettled)for getting the advance payment if any on back-to-back basis.

We hereby agree that ITI may take any punitive action as deemed fit, including forfeiture of EMD / Security submitted by us, if it is found that any of the documents / information provided by us (to meetthe tender requirement including eligibility) is wrong/ forged/ misleading at any stage of tenderprocessing / evaluation. The decision of ITI regarding forfeiture of the EMD shall be final and shall notbe called upon question under any circumstances

DatedthisDayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

5. ANNEXUREE:COMPLIANCESTATEMENTOFELIGIBILITYCRITERIA

[OnBidder'sLetter Head]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

Ref.:EOIno.………………………………...dated…………………
Subject:DeclarationsagainstExpressionofInterest(EoI)for…………………………….

Sl.No.	ClauseNo.	Clause	Compliance (Complied/Not Complied)	RemarkswithDocumentary Reference

Datedthis Dayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

6. ANNEXUREF:BidSecurityDeclaration

[OnBidder'sLetter Head]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

Ref:EOIno. …………………………dated …………………
Subject:BidSecurityDeclarationsagainstExpressionofInterest(EoI) for……………….

DearSir,

I/We,theundersignedherebydeclarethat:

I/We know that the bid should be supported by a Bid Security Declaration (in lieu of EMD as per end customer) in accordance with your conditions. I/We accept to automatically be suspended from being eligible for bidding in any contract in ITI Limited for a period of three years from the date of opening of Bid, if I am/We are in breach of our obligation(s) under the bid conditions, because I/We

a) havewithdrawn ourBid duringthe periodofbidvalidityor itsextended period,if any; or
b) having been notified of the acceptance of our Bid by the ContractingAuthority within the period of bid validity

(i) have withdrawn/modified/amended, impairs or derogates from the EOI / tender, my/our Bidduring the period of bid validity or its extended period, if any;

OR

(ii) have failed or refused to furnish a Performance Security in accordance with the Condition of the EOI/Tender Document;

OR

(iii) Havefailedorrefusedtosignthecontract.

I/WeknowthatthisBidSecurityDeclarationwillexpire,ifcontractisnot awardedtous, upon:

a) thereceiptofyournotificationtousofthenameofthesuccessfulBidder;or
b) Thirtydaysafter theexpiration ofthe validityofmy/ourBidor anyextension to it.

Datedthis Dayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

7. ANNEXUREG:DETAILOFWORKEXPERIENCE

[OnBidder'sLetter Head]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

ForPre/TechnicalQualification/

S. No.	Client Name	Work OrderRef. No.	Dateof WO	Dateof Completion (ifavailable)	Amountof Work Order	Type of documentary proofSubmitted

(**Note:** CopyofWorkOrder/Contract /Agreement / Completion Certificate from the respectiveclients to be submitted along with the proposal)

Datedthis Dayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

8. ANNEXUREH:UNPRICEDFINANCIALBID

[OnBidder’s LetterHead]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India
DearSir,

We,theundersignedonbehalfof<nameoftheagency>,wishtosubmitouroffer<titleofproject>in accordance with your Request for Proposal <EOI reference> dated <insert Date>.

WeareherebysubmittingourFinancialProposal.

PRICE BID						
EOI No.: ITI/MSP/LKO/EOI/BPSC/01				Dated: 02.09.2026		
Scope of Work: Providing CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State						
Name of the Bidder/ Bidding Firm / Company:						
PRICE SCHEDULE						
NUMBER	TEXT	NUMBER	NUMBER	NUMBER	NUMBER	NUMBER
Sl.No.	Item Description	BASIC RATE (In Rs.)	ITI's Margin (In Rs.)	TOTAL(BASIC)	GST@18%	TOTAL
1	Providing CCTV Surveillance services during multiple examinations being conducted by BPSC throughout the State **(Per Shift Per Camera)**			0	0	0
TOTAL AMOUNTINCLUDING ALL (IN FIGURES)				0		

9. ANNEXUREI:FINANCIALSTRENGTHOFTHE BIDDER

[OnBidder'sLetter Head]

To,
CM
ITILimited,MSP-UP
ITIBhavan,TC-18V,VibhutiKhandGomtiNagar,
Lucknow- 226 010, India

S. No.	FinancialYear	Net-worthStatus (Positive/ Negative)	Whether Profitable(Yes/ No)	Annual ProfitBefore Tax(inINR)	OverallAnnual Turnover (in INR)
1	2023-24				
2	2024-25				
3	2025-26				

Note:

a) CopiesoftheauditedBalancesheetsdulyauditedbythestatutoryauditorsoftheCompanyor Chartered Accountant. AND

b) CertificatefromStatutoryAuditororCharteredAccountantregardingturnoverasaskedintheclause. AND

c) FormasperAppendixE:FinancialStrengthofthe Bidder

Datedthis Dayof2026

AuthorizedSignatoryName: Designation:
(CompanySeal)

10. ANNEXUREJ:FORMATFORPERFORMANCEBANKGUARANTEE

Inconsiderationofthe ITI,(hereinaftercalled “ITI”)havingissued Letterof Intentdated**<insertdateof LoI>**to **< insert Name of Bidder** >(hereinafter called the “Agency”) for **“<>”** pursuant to EOI No. **< insert EOI No.** >Dated **< insert date of EOI** >issued by it which stipulates that the Agency has to furnish an irrevocable **Performance Bank Guarantee to ITI for an amount equal to 5% (Five Percent) of the contract value**, from any Nationalized / Scheduled / Centralized Bank or a Private Section Bank authorized to conduct government business in India valid for 36 months with claim period of 39 months as security for the performance of its obligations in terms of the EOI and the Contract:

1. We **< insert Name of the Bank** >(herein after referred to as the “Bank”) hereby affirm, guarantee and undertake to pay to ITI any amount not exceeding the sum of **₹ <insert numerical value equivalent to 5% of contract value>/- (Rupees <insert value in words equivalent to 5% of contract value > Only)**, without any demur and objection whatsoever, merely against the firstwritten demand of ITI stating that the amount demanded therein has become due to it on account of the failure of the agency to perform its obligations under the Contract, without ITI needing to proveortoshowgroundsorreasonsfordemandofthe sumspecifiedtherein.Anysuchdemandmadeon us by ITI shall be conclusive in all its respects, including the amount due and payable.

2. We declare that ITI’s demand in writing as aforesaid will be unquestionably binding upon us, our liabilityarising upon written demand of ITIbeing absolute, unqualified and irrevocable until the sum as demanded therein is paid to ITI in full. We hereby waive the necessity of ITI demanding the said amount from theAgency before presenting us with the demand.

3. We undertake unconditionally and irrevocably to make payment to ITI of the sum demanded in the aforesaid written demand, irrespective of any dispute between ITI and the Agency under theContract.

4. We further agree that ITI and the Agency shall have the right, without our consent and without effecting in any manner our obligations here under to vary any of the terms and conditions of the Contract. No change or addition to or other modification of the terms of the contract or of any of the contract documents shall in anywayrelease us from anyliabilityunder this guarantee and we hereby waive notice of any such change, addition or modification.

5. This Guarantee shall also not be discharged by any forbearance or indulgence granted by ITI to the Agency as to payment, time, and performance or otherwise.

6. We waive in favour of ITIall or anyof our rights as surety, which maybe at anytime be inconsistent with the provisions of this guarantee.

7. OurliabilityunderthisGuaranteeshallnotbeaffectedby:
   i. anychangein thestatusor constitutionoftheITI
   ii. ii. anychangein our statusorconstitution
   iii. anychangeinthestatusorconstitutionoftheAgency

8. This Guarantee shall be governed in all respects by Indian law and shall be subject to the exclusive jurisdiction of Courts at New Delhi.

9. This guarantee is irrevocable and shall be valid until the day of ___________________unlessextended further. Notwithstanding anything mentioned above, our liability against this Guarantee is restricted to ₹ **< insert numerical value equivalent to 5% of contract value** >/- (Rupees **< insert value in wordsequivalentto5%ofcontractvalue**>Only),andunlessaclaiminwritingislodgedwithus

withinthreemonthsofthedateofexpiryorextendeddateofexpiryofthisGuaranteeallour liabilities under this Guarantee shall stand discharged.

Dated the------dayof ----------------- , 20 --

(**SignatureoftheauthorizedofficeroftheBank)**

Name and designation of the Officer

Seal,Name&Address oftheBankandAddressofthe Branch)

11. ANNEXUREK:INTEGRITYPACT

PURCHASEORDERNo.

THISIntegrityPactismadeon…………………dayof ....2026.

BETWEEN

ITI Limited having its Registered & Corporate Office at ITI Bhavan, Dooravaninagar, Bangalore – 560 016 and established under the Ministry of Communications, Government of India (hereinafter called the Principal), which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman & Managing Director, Directors, Officers or any of them specified by the Chairman & Managing Director in this behalf and shall also include its successors and assigns) ON THE ONE PART

AND

……………………………………………..Represented by Chief Executive Officer (hereinafter called the Contractor(s), which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representatives, successors and assigns of the contractor ONTHE SECOND PART.

Preamble

WHEREASthePrincipalintendstoaward,underlaiddownorganizationalprocedures,contractfor ……………………………………………. of ITI Limited. The Principal, values full compliance with all relevant laws of the land, regulations, economic use of resources and of fairness/ transparency in its relations with its Contractor(s).

In order to achieve these goals, the Principal has appointed an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles as mentioned herein this agreement.

WHEREAS, to meet the purpose aforesaid, both the parties have agreed to enter into this Integrity Pact the terms and conditions of which shall also be read as integral part and parcel of the Tender Documents and contract between the parties.

NOW THEREFORE, IN CONSIDERATION OF MUTUAL COVENANTS STIPULATED IN THIS PACT THE PARTIES HEREBY AGREE AS FOLLOWS AND THIS PACT WITHNESSETH AS UNDER:

SECTION1–COMMITMENTSOFTHE PRINCIPAL

1.1. The Principal commits itself to take all measures necessary to prevent corruption and to observe thefollowing principles:

a. No employee of the Principal, personally or through family members, will in connection with the tender for or the execution of the contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the personal is not legally entitled to.

b. The Principal will, during the tender process treat all bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all bidder(s) the same information and will not provide to any bidder(s) confidential/additional information throughwhich the bidder(s) could obtain an advantage in relation to the tender process or the contract execution.

c. ThePrincipalwillexcludefromtheprocessallknownprejudicedpersons.

1.2. If thePrincipal obtains information on the conduct ofanyofits employee, which is a criminal offence under IPC/PC Actor if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary action as per its internal laid down Rules/ Regulations.

SECTION2 –COMMITMENTSOFTHE BIDDER/CONTRACTOR

1.1. The Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself observe the following principles during the participation in the tender process and during the execution of the contract.

a. Thecontractor(s)willnot,directlyorthroughanyotherpersonorfirmoffer,promiseor giveto any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.

b. The contractor(s) will not enter with other contractors into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

c. The contractor(s) will not commit any offence under IPC/PCAct, further the contractor(s) will not use improperly, for purposes of competition of personal

2. Gain, or pass onto others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

d. The Contractor(s) of foreign original shall disclose the name and address of the agents/representatives in India, if any. Similarly, the Bidder(s)/Contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any.

e. The Contractor(s) will, when presenting the bid, disclose any and all payments made, are committed to or intend to make to agents, brokers or any other intermediaries in connection with the award of the contract.

f. TheContractor(s)willnotbringanyoutsideinfluenceand Govt.bodiesdirectlyorindirectlyonthe bidding process in furtherance to his bid.

g. The Contractor(s) will not instigate third persons to commit offences outlined above or to be an accessory to such offences.

SECTION3–DISQUALIFICATIONFROMTENDERPROCESS&EXCLUSIONFROM FUTURE CONTRACTS

2.1. If the Contractor(s), during tender process or before the award of the contract or during execution has committed a transgression in violation of Section 2, above or in any other form such as to put his reliabilityor credibilityin question the Principal is entitled to disqualifyContractor(s) from the tender process.

2.2. If the Contractor(s), has committed a transgression through a violation ofSection 2 of the above, such as to put his reliability or credibility into question, the Principal shall be entitled exclude including blacklisting for future contract award process. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the Principal takinginto consideration thefullfacts and circumstancesofeach case,particularlytakingintoaccount the number of transgression, the position of the transgressor within the company hierarchy of the Contractor(s) and the amount of the damage. The exclusion will be imposed for a period of minimum one year.

2.3. TheContractor(s)withitsfreeconsentandwithoutanyinfluenceagreesandundertakesto respectand uphold the Principal's absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground including the lack of any hearing before the decision to resort to such exclusion is taken. The undertaking is given freely and after obtaining independent legal advice.

2.4. Atransgression is considered to have occurred if the Principal after due consideration of the available evidence concludes that on the basis of facts available there are no material doubts.

2.5. The decision of the Principal to the effect that breach of the provisions of this Integrity Pact has been committed by the Bidder(s)/ Contractor(s) shall be final and binding on the Bidder(s)/ Contractor(s), however the Bidder(s)/ Contractor(s) can approach IEM(s) appointed for the purpose of this Pact.

2.6. On occurrence of any sanctions/ disqualifications etc arising out from violation of integrity pact Bidder(s)/ Contractor(s) shall not entitled for any compensation on this account.

2.7. subject to full satisfaction of the Principal, the exclusion of the Contractor(s) could be revoked by the Principal if the Contractor(s) can prove that he has restored/ recouped the damage caused by him and has installed a suitable corruption preventative system in his organization.

SECTION4–PREVIOUSTRANSGRESSION

4.1. The Contractor(s) declares that no previous transgression occurred in the last 3 years immediately before signing of this Integrity Pact with any other company in any country conforming to the anti-corruption/ transparency International (TI) approach or with any other Public Sector Enterprises/ Undertaking in India of any Government Department in India that could justify his exclusion from the tender process.

4.2. If the Contractor(s) makes incorrect statement on this subject, he can be disqualified from the tender process or action for his exclusion can be taken as mentioned under Section-3 of the above for transgressionsofSection-2oftheaboveandshallbeliablefor compensationfor damagesasperSection-5 of this Pact.

SECTION5–COMPENSATIONFORDAMAGE

5.1. If the Principal has disqualified the Bidder(s)/Contractor(s) from the tender process prior to the award according to Section 3 the Principal isentitled to forfeit the Earnest Money Deposit/Bid Security/or demandandrecoverthedamagesequitanttoEarnestMoneyDeposit/BidSecurityapartfromany other legal that may have accrued to the Principal.

5.2. In addition to 5.1 above the Principal shall be entitled to take recourse to the relevant provision of the contract related to termination of Contract due to Contractor default. In such case, the Principal shall be entitled to forfeit the Performance Bank Guarantee of the Contractor or demand and recover liquidate and all damages as per the provisions of the contract agreement against termination.

SECTION6–EQUALTREATMENTOFALLBIDDERS/CONTRACTORS

6.1. The Principal will enter into Integrity Pact on all identical terms with all bidders and contractors for identical cases.

6.2. The Bidder(s)/Contractor(s) undertakes to get this Pact signed by its sub- contractor(s)/sub-vendor(s)/associate(s), if any, and to submit the same to the Principal along with the tender document/contract before signing the contract. The Bidder(s)/Contractor(s) shall be responsible for any violation(s) of the provisions laid down in the IntegrityPactAgreement by anyof its sub-contractors/sub-vendors/associates.

6.3. ThePrincipalwilldisqualifyfromthetender processallbidderswhodonotsignthisIntegrityPactor violate its provisions.

SECTION7–CRIMINALCHARGESAGAINSTVIOLATINGBIDDER(S)/CONTRACTOR(S)

7.1If the Principal receives any information of conduct of a Contractor(s) or sub- contractor/sub-vendor/associates of the Contractor(s) which constitutes corruption or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer of the Principal for appropriate action.

SECTION8–INDEPENDENTEXTERNALMONITOR(S)

8.1. The Principal appoints competent and credible Independent External Monitor(s) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extend the parties comply with the obligations under this pact.

8.2. The Monitor is not subject to any instructions by the representatives of the parties and performs his functions neutrally and independently. He will report to the Chairman and Managing Director of the Principal.

8.3. The Contractor(s) accepts that the Monitor has the right to access without restriction to all product documentation of the Principal including that provided by the Contractor(s). The Bidder(s)/Contractor(s) will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditionalaccesstohisprojectdocumentation.TheMonitorisundercontractualobligationtotreatthe information and documents Contractor(s) with confidentiality.

8.4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meeting could have an impact on the contractual relations betweenthe Principal and the Contractor(s). As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in specific manner, refrain from action or tolerate action.

8.5. The Monitor will submit a written report to the Chairman & Managing Director of the Principal within a reasonable time from the date of reference or intimation to him by the principal and, should the occasion arise, submit proposals for correcting problematic situations.

8.6. If the Monitor has reported to the Chairman & Managing Director of the Principal a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director of the Principal has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

8.7. Theword'Monitor'wouldincludeboth singularand plural.

8.8. Detailsofthe IndependentExternalMonitorappointedbythePrincipalatpresentisfurnishedbelow:

IEM-I
ShriAtulJindal,IFS(Retd.)
3/10VisheshKhand,Opp.LittleFriendSchool,GomtiNagar,
Lucknow-226010 (UP)

IEM-II
ShriBennyJohn,IRS(Retd.)
VillaNo.36,KentPlamVillas,FortValleyTownship,Athani, Kakkanad,
Ernakulam, Kerala – 682 030.

Anychangesto thesameasrequired/ desired bystatutoryauthoritiesis applicable.

SECTION9–FACILITATIONOFINVESTIGATION

9.1. In case of any allegation of violation of any provisions of this Pact or payment of commission, the Principal or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder(s)/Contractor(s) and the Bidder(s)/Contractor(s) shall provide necessary information and documents in English and shall extend all help to the Principal for the purpose of verification of the documents.

SECTION10–LAWANDJURISDICTION

1.1. The Pact is subject to the Law as applicable in Indian Territory. The place of performance and jurisdiction shall the seat of the Principal.

1.2. The actions stipulated in this Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

SECTION11–PACTDURATION

11.1. This Pact begins when both the parties have legally signed it. It expires after 12 months on completionofthewarranty/guaranteeperiodoftheproject/workawarded, tothefullestsatisfaction of the Principal.

11.2. If the Contractor(s) is unsuccessful, the Pact will automatically become invalid after three monthson evidence of failure on the part of the Contractor(s).

11.3. If any claim is lodged/made during the validity of the Pact, the same shall be binding and continueto be valid despite the lapse of the Pact unless it is discharged/determined by the Chairman and Managing Director of the Principal.

SECTION12–OTHER PROVISIONS

12. 1. This pact is subject to Indian Law, place of performance and jurisdiction is the Registered & Corporate Office of the Principal at Bengaluru.

12.2. Changes and supplements as well as termination notices need to be made in writing by both the parties. Side agreements have not been made.

12.3. If the Contractor(s) or a partnership, the pact must be signed by all consortium members and partners.

12.4. Should one or several provisions of this pact turn out to be invalid, the remainder of this pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

12.5. Any disputes/ difference arising between the parties with regard to term of this Pact, any action taken by the Principal in accordance with this Pact or interpretation thereof shall not be subject to any Arbitration.

12.5. The action stipulates in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

Inwitnesswhereofthepartieshavesignedandexecutedthis Pactattheplaceanddatefirstdonementioned in the presence of the witnesses:

ForPRINCIPAL

…………………………………
(Name&Designation)
Witness

1)……………………………………

forCONTRACTOR(S)

………………………………………
(Name&Designation)
Witness

1)……………………………………