

**NOTICE INVITING TENDER**  
**FOR**  
**Updation of custom binary in 4G/5G Engineering Handset (in 20 Nos.)**

Ref: ITI/AFCEL/CB/2026-27

Date: 19-06-2026



**ITI Limited**  
(A Govt. of India Enterprise)  
Project Office,  
First Floor, Core 6,  
Scope Complex,  
7-Lodhi Road, New Delhi-110003  
**Telephone no.: 011-24368533, 24360555**  
**website: <https://www.ilttd.in/>**  
**Email: [skumar\\_bcdel@ilttd.co.in](mailto:skumar_bcdel@ilttd.co.in)**

## 1. Introduction

M/s ITI Limited, India's first Public Sector Undertaking (PSU) established after independence, has been serving the telecommunication and strategic needs of the nation for the past 77 years. Operating under the administrative control of the Department of Telecommunications (DoT), Ministry of Communications, Government of India, ITI has successfully executed Pan-India communication projects for the Indian Army, Indian Air Force, ISRO, BSNL, and several other government organizations of national importance.

With state-of-the-art manufacturing facilities in Bengaluru, Naini, Rae Bareli, Mankapur, and Palakkad, supported by an advanced R&D Centre in Bengaluru and 11 Marketing, Services Project Centers (MSPs) across India, ITI Limited offers a diverse suite of ICT and defense-grade products. These include GPON, MLLN products, Wi-Fi access points, encryption solutions, optical fiber cables, smart meters, smart cards, solar panels, and customized turnkey telecom solutions. Notably, our encryption products have been a forte, with in-house R&D dedicated to meeting the evolving requirements of the Indian defense forces. More information can be viewed on [www.itiltd.in](http://www.itiltd.in).

## 2. Important Dates & other critical details:

Date of EOI Upload	19-06-2026
Due Date for EOI Submission	10-07-2026
Pre Empanelment Queries	Can be sent through email till 30-06-2026, 05:00 Pm
Document & processing Fee	Rs. 5000/- + GST (Non- Refundable)
Estimated value(Approx)(Including GST)	Rs. 1.48 Cr (Rupees One Crore Forty Eight Lakhs)
EMD	Rs. 3,00,000/- (Rupees Three Lac Only)
Contact Person	Mr. Sandeep Kumar, DGM Ph. 011-24368533,24360555 e-mail: skumar_bcdel@itiltd.co.in Helpdesk: Mr. Faiz Ahmad Khan, AEE e-mail: faizahmad_nsu@itiltd.co.in
Mode of Tender submission	Through e-wizard portal i.e. <a href="https://itilimited.ewizard.in/">https://itilimited.ewizard.in/</a>

### 3. Scope of Work

3.1 The scope of work includes:

**Case(A)**

- i. Either to update the custom binary of captive network in 4G/5G mobile handset i.e. Samsung S-22 handsets which shall be provided by the customer

**OR**

**Case(B)**

- ii. Any other compatible engineering handsets (20 Nos.) which shall be provided by the bidder alongwith the updated custom binary of captive network in all 20 Nos. handsets. Please refer Annexure-I for detailed specifications of the mobile handsets
- iii. In both the cases, the binary updation in such a way that these mobile handsets should be work in the captive NW for voice/video/data calls and will be fully functional with Drive Test/Optimization Tool (OEM: Infovista) which shall be provided by the customer. In case the new handsets are not compatible with optimization tool, then suitable application capable of RF drive test may be provided with the handsets.

### 4. Eligibility Criteria

4(i)	<b>Eligibility Criteria of Applicants</b>	
	a	<p><b><u>Company Profile:</u></b> The Bidder shall be a Company incorporated /registered in India under Companies Act 1956/2013/ proprietorship/ partnership firm/ Limited Liability Partnership (LLP). Private Limited Company / Limited Company</p>
	b	The bidder should have average annual turnover at least Rs.2 Crs during last Three financial Years.
	c	The Bidder should have a positive Net Worth during last three financial years
	d	<p>The Bidder should have successfully completed similar project as per scope during last five financial years with any Central/State Govt Department/ Organization/ Autonomous body/ PSU/ Semi Govt. Organization/Local Body/Authority, or A Public Listed Company in India. The details as following:</p> <p>i. Three similar completed works each costing not less than 40% Of the estimated cost of work. OR</p> <p>ii. Two similar completed works each costing not less than 50% of the estimated cost of work OR</p> <p>iii. One similar completed work costing not less than 80% of the estimated cost of work.</p> <p><b>Similar Work:-</b>The bidder having the experience in the field of telecom upgradation of 4G/5G technology, implementation of the core network solution and providing end to end solution as per specified by customer for different network like captive n/w, Defence N/w, Pvt N/w .Experience in updation of binary in mobile handset to</p>

		make compatible with different network.
e		<b>If the bidder is a startup registered under the DPIIT Startup India Initiative, relaxation shall be given for eligibility `criteria . Such startups should provide valid certificates issued by DPIIT, Ministry of Commerce &amp; Industry, Government of India. ITI at its own discretion may ask such Startups to deliver a proof of concept as part of the technical evaluation process. MSE/MSME Relaxation for Years Of Experience and Turnover:-Yes,As per GOI guideline. MSE/MSME any other exemption like EMD etc:- Yes, As per GOI guideline.</b>
f		All activities like Proof of concept/demo on “No Cost No Commitment” (NCNC) basis wherever applicable will be the responsibility of bidders.
g		<b>Quality Certifications:</b> Bidder should have relevant certifications like ISO -9001:2015, ISO-27001, ISO/IEC 27001:2022, OEM Authorization, Security Certificate & etc. Any other additional certificate as applicable to fulfil the requirements.
h		Undertaking for willingness to work with ITI LIMITED as per end customer tender/EOI etc. terms and conditions
i		<b><u>Blacklisting</u></b> Bidder shall submit self-declaration(s) that the bidder or any of the promoters/directors/partner or member not blacklisted by the Central/ any other States/ Union Territories Government/ Quasi- Govt/ Govt. undertaking/Banks/Financial Institution or its agencies for indulging in corrupt or fraudulent practices or for indulging in unfair trade or for any other reasons or bad performance/ delayed delivery / Bank NPA, CDR (Corporate Debt Restructuring), SDR (Special Debt Restructuring), NCLT or for any other defaulting reason as on date of issue of this EOI. Undertaking in this regard to be submitted
J		The bidder must comply with all relevant statutory / regulatory guidelines issued by GOI as applicable (Undertaking in this regard to be submitted).
k		Bidder should not be involved in any litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment. Undertaking in this regard to be submitted.
l		Bidder shall give an undertaking as below: We do also hereby irrevocably and unconditionally agree and undertake to save and keep ITI Ltd, including its respective directors, officers, and employees and keep them harmless from and against any claim, demand, losses, liabilities or expenses of any nature and kind whatsoever and any damage caused from and against all suits and other actions that may be instituted taken or preferred against ITI Ltd by whomsoever and all losses, damages, costs, charges and expenses arising out of non-compliance with or non-adherence to any statutory / regulatory requirements and / or any other law for the time being in force.

m	<p>Undertaking to submit EMD &amp; PBG as per the customer Terms &amp; Conditions. The selected bidder must submit both EMD &amp; PBG in any future tenders which they are addressing with ITI LIMITED. In cases where ITI LIMITED is exempted from providing EMD &amp; PBG or allowed to submit Corporate Guarantee in place of Bank Guarantee to customer, bidder shall provide EMD (while submitting the bid to the customer) &amp; PBG to ITI LIMITED as per customer tender terms.</p> <p>Note: ITI LIMITED reserves the right to verify the genuineness of the BG with the bidders bank</p>
n	<p>Bidder should submit write up on Implementation Plan and capability (technical and financial) on how the project will be executed by the bidder (to be submitted at the time of enquiry)</p>
o	<p>Bidder shall submit a list of Key technical personnel with the required domain experience.</p>
p	<p>The Bidder to bring OEM for different equipment who meets the OEM eligibility criteria as per end customer requirement. (Undertaking in this regard to be submitted)</p>
q	<p>Bidder should undertake to comply with all the end customer requirements including technical specifications (undertaking to be submitted at the time of enquiry)</p>
r	<p>Bidder should submit relevant copy of work order, completion certificate from client or CA certified copies to be submitted as a proof of receipt of payment and a self-certificate with proper contact detail of clients along with PO reference and amount supplied (Details of End User - Firm Name, Contact person, Designation, Telephone Number, Fax, Official mail id etc.).</p> <p>The same should be issued by authorized signatory of bidder. Projects executed by bidder's group of companies shall not be considered. For completed project, satisfactory completion certificate need to be submitted. In case of ongoing works, the project completion status document from customer need to be submitted.</p> <p>ITI LIMITED reserves the right to verify the correctness of the client certificates (PO Copies/Work orders) and any other information submitted by the bidder in his offer. In case of any wrong information submitted by bidder, the bid will be rejected and subsequently the bidder will be blacklisted from doing any business with ITI Limited.</p>
s	<ul style="list-style-type: none"> <li>• ITI Ltd may amend the tender Document based on inputs provided by Bidder that may be considered acceptable in its sole discretion and such changes shall be notified on the ITI Ltd's website.</li> <li>• ITI Ltd reserves the right for non-consideration of Proposals if the Proposals are submitted without taking into account these amendments/clarifications</li> </ul>
t	<p>Kindly ensure to quote Make/brand of the supply materials. <b>Coo: China make not acceptable</b> at any cost for hardware and should provide non malicious certificate for all</p>

		software.
	u	Tool should capture all necessary RF parameters for voice and data calls required further to optimize the network.

4(ii)	General	
		<b>Please provide compliance for the following clauses</b>
	1	ITI LIMITED reserves the right to quote & supply ITI LIMITED manufactured products (in full or partial quantity) if BOM of Tender/Project contains ITI LIMITED manufactured products.
	2	ITI LIMITED reserves the right to undertake the supplies up to 50% of the orderquantity.
	3	ITI LIMITED reserves the right to undertake services likes installation and commissioning activities, Annual Maintenance Contract (AMC) etc. up to 50%
	4	All activities like Proof of concept/demo on “No Cost No Commitment” (NCNC) basiswherever applicable will be the responsibility of bidders
	5	Bidder should be willing to impart required training to ITI LIMITED engineers forundertaking services & execution of project
	6	Bidder will be responsible for any shortcoming in the BOM and the same should berectified free of cost
	7	<p><b>Earnest Money Deposit (EMD) / Bid Security required</b> for submitting the bid will beborne by the selected bidder.</p> <ul style="list-style-type: none"> <li>• EMD shall not carry any interest</li> <li>• EMD to remain valid for a period of forty-five days beyond the final bid validityperiod as per customer tender</li> <li>• EMD shall be forfeited under following conditions,</li> <li>• The bidder withdraws his bid before finalization of the tender.</li> <li>• The information provided by the bidder is found to be false/ forged documents have been provided. This will entail black listing of the bidder also.</li> <li>• EMD of all unsuccessful bidders should be returned back once the contract is finalized. Only the EMD of successful bidder to be retained and adjusted against SD and in case no SD is prescribed, then on receipt &amp; verification of PBG, the EMD to be returned. Applicability of exemption of EMD submission to MSME firms is based on prevailing GOI guidelines. For availing this exemption, certified copy of NSIC/MSME certificate and GOI notification need to be enclosed along with the technical bid.</li> </ul>

	8	<p><b>Performance Bank Guarantee:</b> PBG as per the customer Terms &amp; Conditions</p> <ul style="list-style-type: none"><li>• PBG to be submitted by successful bidder who is awarded the PO for a percentage of PO as per the customer tender.</li><li>• PBG shall be valid till 6 months after the completion of warranty obligations with a claim period of 12 months from the date of expiry of BG</li><li>• If the PBG validity is going to expire before completion of project (ie; before obtaining NOC/Commissioning Certificate), it will be obligatory on backend partner part to extend the PBG validity period accordingly</li></ul>
--	---	---

	9	<p><b>Delivery Schedule:</b></p> <ul style="list-style-type: none"> <li>• Delivery Schedule: within 10 weeks</li> <li>• Fully configured handset will be delivered within 8 weeks after confirmation of the supply of handset by end customer.</li> <li>• On sites engineer support as &amp; when required basis within 2-4 days after intimation from end customer.</li> <li>• Configuration Documents, Network setting and integration with Drive Test/Optimization Toll will be completed within 2-4 weeks</li> <li>• The project I&amp;C will be considered as completed after obtaining NOC/Commissioning Certificate from the end customer. Further Warranty/AMC shall be supported as per end customer.</li> </ul>
	10	<p><b>LD Clause:</b> For any delay in execution of the contract as per the time line stipulated in the contract on account of failure on the part of contractor then LD @0.5% of contract value per week of delay to be Imposed subject to maximum of 10%.In order to operate LD @0.5% of the contract value for the dealy per week, clearcut time lines for completion of every activity viz. Design, Survey, Supply , Installation, Integration, Acceptance Tesing, O&amp;M etc. as the case may be, needs to be mentioned as per the essentiality and nuances of the project, system or sub-system wise for the completion of the project. However, once the outer limit of the LD (10%) approaches, the process of rescinding the contract and to get the balance work done at the risk and cost of the defaulting contractor needs to be ensured. OR as per the end customer PO/Tender clause whichever is higher.</p>
	11	<p><b>Payment Terms:</b></p> <p><b><u>Case(A)</u></b></p> <ol style="list-style-type: none"> <li>i. 75% of the payment after updation the custom binary of captive network with handset and confirmation from customer end.</li> <li>ii. 25% Payment after 60 days of successful configuration and installation &amp; testing of the handset with existing network and acceptance with customer.</li> </ol> <p><b>OR</b></p> <p><b><u>Case (B)</u></b></p> <ol style="list-style-type: none"> <li>i. <b>Supply:</b> <ol style="list-style-type: none"> <li>a. Supply of handsets: 75% within 4 weeks after delivery of handsets.</li> <li>b. On testing: 25% within 4 weeks after delivery of handsets.</li> </ol> </li> <li>ii. <b>Configuration &amp; Testing of Handsets</b> <ol style="list-style-type: none"> <li>a. Other payment after 60 days of successful configuration and installation of the handset with existing network and acceptance with customer.</li> </ol> </li> </ol> <p><b>Note:</b> Payment to the successful bidder shall be done after deduction of all Govt statuary dues, LD/recoveries (if Any)</p>

4(iii)	Checklist of documents/information to be submitted:
a.	Company Profile
b.	Certificate of Incorporation as per clause 4(i)a
c.	DPIIT Startup Certificate as per clause 4(i)e
d.	Memorandum & Articles of Association
e.	Audited financial statements for latest Three years ( 2022-23, 2023-24 & 2024-25/2025-26) by CA as per clause 4(i)b
f.	Auditors Net worth certificate & Turnover certificate signed by the company's Auditors/ CA as per clause 4(i)b.
g.	<p>Domain applied for and supporting documents clause 4(i) c in the Field of Expertise as in Annexure IV.</p> <ul style="list-style-type: none"> <li>• PO &amp; Successful completion certificate in this regard shall be submitted for proof of experience as per clause 4(i)c.</li> <li>• In case of ongoing project, Phase completion certificate from customer to indicate the status of completion to be submitted.</li> </ul> <p>Self-certificate for each project as per clause 4(i) o</p>
h.	Quality certificate as per clause 4(i) d
i.	Undertaking as per clauses 4(i) 4(ii) in company letter head
j.	GST Registration Certificate or valid exemption certificate
k.	Copy of PAN Card
l.	CIN (Corporate Identity Number), if applicable
m.	Valid Power of Attorney on Rs.100/- Stamp Paper along with board of resolution for authorizing the person signing the bid for this tender.
n.	Undertaking in letter head to indemnify ITI LIMITED from any claims / penalties/ statutory charges, liquidated damages, with legal expenses etc.
o.	Undertakings in Company letter head as per Annexure I
p.	Bidders Details as per Annexure II
q.	Clause by clause compliance of tender terms including eligibility, scope, special conditions, general condition and all other terms and conditions with references to supporting documents as per Annexure III
r.	Turnover & Experience Details as per Annexure IV
s.	Work Experience Details as per Annexure V
t.	<p>Pre-Contract Integrity Pact as per Annexure-VI</p> <p>a) "Bidders participating in the EOI have to agree to sign Integrity Pact on placement of order / contract"</p> <p>b) "Those bidders who are not willing to sign Integrity Pact will not be considered for bid opening"</p>
u.	Non-Disclosure Agreement as per Annexure - VII
v.	A detailed write-up providing details of the areas of expertise and

		the past experience of executing various projects and business endeavors accomplished, showcasing their strengths and challenges.
	w	Brief write up about the proposed solution (to be submitted at the time of enquiry)
	x	Tender documents along with corrigendum to be signed and stamped by the bidder as acceptance of all the terms and conditions and same to be submitted along with bid documents.

**5. The bidder who offers lowest price (L1) for either work as describe in Scope of Work at Sl. No. 1, shall be declared as L1 bidder.**

**6 SoR & SoW as per Tender document and all clarifications & Amendments/ Corrigendum.**

**7. Other Terms and conditions:**

**a) Confidentiality**

- i. All documents, drawings, samples, data, associated correspondence or other information furnished by or on behalf of the Procuring Entity to the contractor, in connection with the contract, whether such information has been furnished before, during or following completion or termination of the contract are confidential.
- ii. If advised by the Procuring Entity, all copies of such information in original shall be returned on completion of the contractor's performance and obligations under this contract.

**b) Transparency**

All procuring authorities are responsible and accountable to ensure transparency, fairness, equality, competition and appeal rights. This involves simultaneous, symmetric and unrestricted dissemination of information to all likely bidders, sufficient for them to know and understand the availability of bidding opportunities and actual means, processes and time limits prescribed for completion of registration of bidders, bidding, evaluation, grievance redressal, award and management of contracts.

It implies that such officers must ensure that there is consistency, predictability, clarity, openness, equal opportunities in processes.

- c) **Indemnity:** The backend partner to indemnify ITI LIMITED from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc. as charged by the customer. LD/ Penalties incurred on account of delay in supply, product failure during warranty if any and deficiency in Warranty and AMC services attributable to the partner shall be borne by the partner
- d) All terms and conditions of the customer tender/PO will be applicable to the backend partner on back to back basis without affecting the margin of ITI LIMITED.

**e) Arbitration:**

- i. In case amicable settlement is not reached in the event of any dispute of difference arising out of the execution of the contract or the respective rights and liabilities of the parties or in relation to interpretation of any provision by the contractor in any manner touching upon the contract, such dispute or difference shall (Except as to any matters, the decision of which is specifically provided for therein) be referred to the sole arbitration of the arbitrator appointed by ITI LIMITED.
  - ii. The award of the arbitrator shall be binding upon the parties to the dispute.
  - iii. Subject as aforesaid, the provisions of Arbitration and reconciliation Act 1996 (India) or statutory modifications or re-enactments thereof and the rules made there under and for the time being in force shall apply to arbitration proceedings under this clause. The cost of arbitration shall be borne equally by both the parties.
  - iv. Work under the contract shall be continued during the arbitration proceedings.
  - v. Failure to comply with any of the above conditions can result in termination of the contract, forfeiture of the security deposit, penalty as may be decided by ITI LIMITED and future blacklisting of the contractor.
  - vi. The arbitration location will be at Bengaluru
- f) Set Off:** Any Sum of money due and payable to the supplier under this contract may be appropriated by the purchaser or any other person contracting through the ITI LIMITED and set off the same against any claim of the purchaser for payment of a sum of money arising out of this contract or under any other contract made by the supplier with the purchaser.
- g)** The interested partner may like to discuss the customer tender related information, EOI Bidding Conditions, Bidding Process and clarifications, if any with the Chief Manager- Mktg

**h) Intellectual Property Rights:**

- i. All deliverable, outputs, plans, drawings, specifications, designs, reports and other documents and software submitted by the contractor under this contract shall become and remain the property of the procuring entity and subject to laws of copyright and must not be shared with third parties or reproduced, whether in whole or part, without: the procuring entity's prior written consent.
  - ii. The contractor shall, not later than upon termination or expiration of this contract, deliver all such documents and software to the procuring entity, together with a detailed inventory thereof.
  - iii. The contractor may retain a copy of such documents and software but shall not use it for any commercial purpose.
- i) Language of offers:** The offers prepared by the Company and all the correspondences and documents relating to the offers exchanged by the companies shall be written in English language.

- j) In the event that ITI LIMITED is required to provide demonstration or working of the product to their buyers, the same shall be arranged by the system integrator at latter's cost and expenditure.
- k) **Cost of EOI:** The bidder shall bear all costs associated with the preparation and submission of his offer against this EOI, including cost of presentation for the purposes of clarification of the offer, if so desired by ITI LIMITED. ITI LIMITED will, in no case be responsible or liable for those costs, regardless of the conduct or outcome of the EOI process.
- l) **Purchaser's Right to accept any bid and to reject any or All Bids or to cancel the EOI:** ITI LIMITED reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds of purchaser's action.
- m) **Amendment of EOI:** At any time prior to the last date for receipt of offers, ITI LIMITED, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the EOI document by an amendment. In order to provide prospective bidder reasonable time in which to take the amendment into account in preparing their offers, ITI LIMITED may, at their discretion, extend the last date for the receipt of offers and/or make other changes in the requirements set out in the Invitation for EOI.
- n) **Disclaimer:** ITI LIMITED and/or its officers, employees disclaim all liability from any loss or damage, whether foreseeable or not, suffered by any person acting on or refraining from acting because of any information including statements, information, forecasts, estimates or projections contained in this document or conduct ancillary to it whether or not the loss or damage arises in connection with any omission, negligence, default, lack of care or misrepresentation on the part of ITI LIMITED and/or any of its officers, employees.

**Annexure-I****Undertakings** (To be in Bidder's Letter Head)

M/s..... do here by undertake the following

1. to work with ITI LIMITED as per this EOI and Customer Tender terms and conditions. Also, we agree to implement the project (scope of work as per Tender terms and conditions including investment) covering Warranty & post-warranty services, maintenance etc. in the event of ITI LIMITED winning the contract on back-to- back basis.
2. to submit EMD in the form of bid security and Performance Bank Guarantee (... ..... % of contract value) to customer/ITI LIMITED (as decided by ITI LIMITED), as per the Customer Tender terms & conditions.
3. that we will be equipped with the required manpower with qualifications, certifications and experience as mentioned in the customer tender.
4. to get required certificate& support (warranty & post-warranty/maintenance) in the name of ITI LIMITED from the OEM as per customer tender requirement.
5. to obtain relevant statutory licenses for operational activities.
6. to sign MoU/Teaming Agreement, Integrity Pact with ITI LIMITED for addressing the customer tender as per customer's tender terms and conditions.
7. to indemnify ITI LIMITED from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc. as charged by the customer.
8. The bidder should give certificate stating that all the hardware/ software supplied under the contract shall not contain any embedded malicious codes that could inhibit the desired functions of the equipment or cause the network to malfunction in any manner.

## Annexure-II

## Bidders Profile

1.	Name and address of the company			
2.	Contact Details of the Bidder (Contact person name with designation, Telephone Number, FAX, E- mail and Web site)			
3.	Area of business			
4.	Annual Turnover for financial years(latest 3yrs considered)(Rs in Cr)	2022-23	2023-24	2024-25/2025-26
5.	IT Turnover for 3 financial years (Rs in Cr)	2022-23	2023-24	2024-25/2025-26
6.	Positive Net Worth as on 31.03.2026 or 31.03.2025			
7.	Date of Incorporation			
8.	GST Registration number			
9.	PAN Number			
10.	CIN Number, if applicable			
11.	Number of manpower in company's rolls			
12.	Indicate the area of specialization interested in( as per the Annex-V) :			
13.	Work Experience details:			

**Annexure-III****Compliance Statement**

<b>Sl. No.</b>	<b>Clause No.</b>	<b>Clause</b>	<b>Compliance (Complied/ Not Complied)</b>	<b>Remarks with Documentary Reference</b>

Note: Bidders are requested to comply every clause as per EOI including cl. No. 1-Cl. No. 7), Corrigendum, Addenda which is published along with the EOI. The relevant supporting documents need to be referred with respective clauses mentioned.

## Annexure – IV

**Turnover & Experience Details**

<b>Average Annual Turnover (T.O.) of the Applicant during last 3 financial Years</b>	
<b>Experience of completed works of each project value of Rs. (in the area of interest)</b>	
<b>Please specify your area of interest as per the products/services mentioned in Annexure V (Product /Services List)</b>	
<b>Willingness to undertake Business volume upto Rs.</b>	

**The preferred area of interest constitutes experience (area of specialization as per the Annex-V) in Supply, Installation, Commissioning and O&M of Telecom/IT/ Networking etc. in the area of specialization in last 5 years (2019-20 2020-21, 2021-22, 2022-23,2023-24 & 2024-25) for any Government customers**

## Annexure-V

**Work Experience Details – project wise**

<b>Sl. No</b>	<b>Information Required</b>	<b>Details</b>
<b>1</b>	<b>Name of the project</b>	
<b>2</b>	<b>Customer Name &amp; Contact Details</b>	
<b>3</b>	<b>PO No &amp; Date</b>	
<b>4</b>	<b>Commissioning Date</b>	
<b>5</b>	<b>Role of bidder</b>	
<b>6</b>	<b>Value of the project</b>	
<b>7</b>	<b>Brief Description of the project</b>	



**Annexure - VI**

**PRE-CONTRACT INTEGRITY PACT**

(To be executed on plain paper and submitted along with Technical Bid/ EOI Documents. To be signed by the bidder and same signatory Competent/ Authorized to sign the relevant contract on behalf of the ITI Ltd).

EOI No.....

This Integrity Pact is made on .....day of 2025

**BETWEEN:**

ITI Limited, ..... having its Registered & corporate office at ITI Bhavan, Dooravani Nagar, Bangalore – 560016 India, and established under the Ministry of Communications & IT, Government of India (hereinafter called the Principal), which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman & Managing Director, Directors, Officers or any of them specified by the Chairman & Managing Director in this behalf and shall include its successors and assigns) **ON THE ONE PART**

**AND**

M/s ..... represented by .....Chief Executive Officer (hereinafter called the bidder(s)/Contractor(s)), which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representatives, successors and assigns of the bidder/contract **ON THE SECOND PART.**

**Preamble**

**WHEREAS** the Principal intends to enter into an MOU of partnering business opportunities of common interest and able to generate synergies in execution of such business for ....

(name of the Stores / equipment / items). The Principal, values full compliance with all relevant laws of the land, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s)/ Contractor(s).

In order to achieve these goals, the Principal has appointed an Independent External Monitor (IEM), who will monitor the EOI process and the execution of the contract for compliance with the principles as mentioned herein this agreement.

WHEREAS, to meet the purpose aforesaid, both the parties have agreed to enter into this Integrity Pact the terms and conditions of which shall also be read as integral part and parcel of the EOI Documents and contract between the parties.

NOW THEREFORE, IN CONSIDERATION OF MUTUAL COVENANTS STIPULATED IN THIS PACT THE PARTIES HEREBY AGREE AS FOLLOWS AND THIS PACT WITNESSETH AS UNDER:

### **SECTION 1 – COMMITMENTS OF THE PRINCIPAL**

The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:

- a. No employee of the Principal, personally or through family members, will in connection with the EOI for or the execution of the contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the personal is not legally entitled to.
- b. The Principal will, during the EOI process treat all bidder(s) with equity and reason. The Principal will in particular, before and during the EOI process, provide to all bidder(s) the same information and will not provide to any bidder(s) confidential/ additional information through which the bidder(s) could obtain an advantage in relation to the EOI process or the contract execution.
- c. The Principal will exclude from the process all known prejudiced persons. If the principal obtains information on the conduct of any of its employee, which is a criminal offence under IPC/PC Actor if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary action as per its internal laid down Rules/ Regulations.

### **SECTION 2 – COMMITMENTS OF THE BIDDER / CONTRACTOR**

2.1 The Bidder(s)/Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself observe the following principles during the participation in the EOI process and during the execution of the contract.

- a. The bidder(s)/contractor(s) will not, directly or through any other person or firm offer, promise or give to any of the Principal's employees involved in the EOI process or the execution of the contract or to any third person any material or other benefit which he/ she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever (during the EOI process or during the execution of the contract).
- b. The bidder(s)/contractor(s) will not enter with other bidders/ contractors into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices,

specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

- c. The bidder(s)/contractor(s) will not commit any offence under IPC/PC Act, further the bidder(s)/contractor(s) will not use improperly, for purposes of competition of personal gain, or pass onto others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents /representatives in India, if any. Similarly, the Bidder(s)/Contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any.
- e. The Bidder(s) f Contractor(s) will, when presenting the bid, disclose any and all payments made, are committed to or intend to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- f. The Bidder(s)/Contractor(s) will not bring any outside influence and Govt bodies directly or indirectly on the bidding process in furtherance to his bid.
- g. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or to be an accessory to such offences.

### **SECTION 3 – DISQUALIFICATION FROM EOI PROCESS & EXCLUSION FROM FUTURE CONTRACTS**

If the Bidder(s)/Contractor(s), during EOI process or before the award of the contract or during execution has committed a transgression in violation of Section 2, above or in any other form such as to put his reliability or credibility in question the Principal is entitled to disqualify Bidder(s)/Contractor(s) from the EOI process.

If the Bidder(s)/Contractor(s), has committed a transgression through a violation of Section 2 of the above, such as to put his reliability or credibility into question, the Principal shall be entitled to exclude including blacklisting for future EOI/contract award process. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the Principal taking into consideration the full facts and circumstances of each case, particularly taking into account the number of transgression, the position of the transgressor within the company hierarchy of the Bidder(s)/Contractor(s) and the amount of the damage. The exclusion will be imposed for a period of minimum one year.

The Bidder(s)/Contractor(s) with its free consent and without any influence agrees and undertakes to respect and uphold the Principal's absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground including the lack

of any hearing before the decision to resort to such exclusion is taken. The undertaking is given freely and after obtaining independent legal advice.

A transgression is considered to have occurred if the Principal after due consideration of the available evidence concludes that on the basis of facts available there are no material doubts.

The decision of the Principal to the effect that breach of the provisions of this Integrity Pact has been committed by the Bidder(s)/ Contractor(s) shall be final and binding on the Bidder(s)/ Contractor(s), however the Bidder(s)/Contractor(s) can approach IEM(s) appointed for the purpose of this Pact.

On occurrence of any sanctions/ disqualifications etc arising out from violation of integrity pact Bidder(s)/ Contractor(s) shall not be entitled for any compensation on this account.

Subject to full satisfaction of the Principal, the exclusion of the Bidder(s)/Contractor(s) could be revoked by the Principal if the Bidder(s)/ Contractor(s) can prove that he has restored/ recouped the damage caused by him and has installed a suitable corruption preventative system in his organization.

#### **SECTION 4 – PREVIOUS TRANSGRESSION**

4.1 The Bidder(s)/ Contractor(s) declares that no previous transgression occurred in the last 3 years immediately before signing of this Integrity Pact with any other company in any country conforming to the anti-corruption/ transparency International (TI) approach or with any other Public Sector Enterprises/ Undertaking in India of any Government Department in India that could justify his exclusion from the EOI process.

4.2 If the Bidder(s)/ Contractor(s) makes incorrect statement on this subject, he can be disqualified from the EOI process or action for his exclusion can be taken as mentioned under Section-3 of the above for transgressions of Section-2 of the above and shall be liable for compensation for damages as per Section- 5 of this Pact.

#### **SECTION 5 – COMPENSATION FOR DAMAGE**

5.1 If the Principal has disqualified the Bidder(s)/Contractor(s) from the EOI process prior to the award according to Section 3 the Principal is entitled to forfeit the Earnest Money Deposit/Bid Security/ or demand and recover the damages equivalent to Earnest Money Deposit/Bid Security apart from any other legal that may have accrued to the Principal.

5.2 In addition to 5.1 above the Principal shall be entitled to take recourse to the relevant provision of the contract related to termination of Contract due to Contractor default. In such case, the Principal shall be entitled to forfeit the Performance Bank Guarantee of the Contractor or demand and recover liquidated and all damages as per the provisions of the contract agreement against termination.

## **SECTION 6 – EQUAL TREATMENT OF ALL BIDDERS/CONTRACTORS**

- 6.1 The Principal will enter into Integrity Pact on all identical terms with all bidders and contractors for identical cases.
- 6.2 The Bidder(s)/Contractor(s) undertakes to get this Pact signed by its subcontractor(s)/sub-backend partner(s)/ associate(s), if any, and to submit the same to the Principal along with the EOI document/contract before signing the contract. The Bidder(s)/Contractor(s) shall be responsible for any violation(s) of the provisions laid down in the Integrity Pact Agreement by any of its subcontractors/ sub-backend partners / associates.
- 6.3 The Principal will disqualify from the EOI process all bidders who do not sign this Integrity Pact or violate its provisions.

## **SECTION 7 – CRIMINAL CHARGES AGAINST VIOLATING BIDDER(S)/CONTRACTORS**

- 7.1 If the Principal receives any information of conduct of a Bidder(s)/Contractor(s) or subcontractor/ sub-backend partner/associates of the Bidder(s)/Contractor(s) which constitutes corruption or if the principal has substantive suspicion in this regard, the principal will inform the same to the Chief Vigilance Officer of the Principal for appropriate action.

## **SECTION 8 – INDEPENDENT EXTERNAL MONITOR(S)**

- 8.1 The Principal appoints competent and credible Independent External Monitor(s) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this pact.

### **Details of IEM appointed by ITI LIMITED are as under:**

Shri Atul Jundall, IFS (Retd.)  
3/10 Vishesh Khand  
Opp. Little Friend School  
Gomti Nagar, Lucknow-226010(UP)

- 8.2 The Monitor is not subject to any instructions by the representatives of the parties and performs his functions neutrally and independently. He will report to the Chairman and Managing Director of the Principal.
- 8.3 The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all product documentation of the Principal including that provided by the Bidder(s)/Contractor(s). The Bidder(s)/Contractor(s) will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The Monitor is under contractual obligation to treat the information and documents Bidder(s)/Contractor(s) with confidentiality.

8.4 The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meeting could have an impact on the contractual relations between the Principal and the Bidder(s)/Contractor(s). As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in specific manner, refrain from action or tolerate action.

8.5 The Monitor will submit a written report to the Chairman & Managing Director of the Principal within ..... to ..... weeks from the date of reference or intimation to him by the principal and, should the occasion arise, submit proposals for correcting problematic situations.

8.6 If the Monitor has reported to the Chairman & Managing Director of the Principal a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director of the principal has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

8.7 The word 'Monitor' would include both singular and plural.

## **SECTION 9 - FACILITATION OF INVESTIGATION**

9.1 In case of any allegation of violation of any provisions of this Pact or payment of commission, the Principal or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder(s)/Contractor(s) and the Bidder(s)/Contractor(s) shall provide necessary information and documents in English and shall extend all help to the Principal for the purpose of verification of the documents.

## **SECTION 10 - LAW AND JURISDICTION**

10.1 The Pact is subject to the Law as applicable in Indian Territory. The place of performance and jurisdiction shall the seat of the Principal.

10.2 The actions stipulated in this Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extent law in force relating to any civil or criminal proceedings.

## **SECTION 11 – PACT DURATION**

This Pact begins when both the parties have legally signed it. It expires after 12 months on completion of the warranty/ guarantee period of the project /work awarded, to the fullest satisfaction of the Principal.

If the Bidder(s)/Contractor(s) is unsuccessful, the Pact will automatically become invalid after three months on evidence of failure on the part of the Bidder(s)/Contractor(s).

If any claim is lodged/made during the validity of the Pact, the same shall be binding and continue to be valid despite the lapse of the Pact unless it is discharged/determined by the Chairman and Managing Director of the Principal.

## **SECTION 12 - OTHER PROVISIONS**

12.1 This pact is subject to Indian Law, place of performance and jurisdiction is the Registered & Corporate office of the Principal at Bengaluru.

12.2 Changes and supplements as well as termination notices need to be made in writing by both the parties. Side agreements have not been made.

12.3 If the Bidder(s)/Contractor(s) or a partnership, the pact must be signed by all consortium members and partners.

12.4 Should one or several provisions of this pact turn out to be invalid, the remainder of this pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

12.3 Any disputes/ difference arising between the parties with regard to term of this Pact, any action taken by the Principal in accordance with interpretation thereof shall not be subject to any Arbitration.

12.4 The action stipulates in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

In witness whereof the parties have signed and executed this Pact at the place date first done mentioned in the presence of the witnesses:

For PRINCIPAL

For BIDDER(S)/CONTRACTOR(S)

.....

.....

Name Designation

Name Designation

Witness

1. ....

1. ....

2. ....

2. ....

**Non-Disclosure Agreement**

[To be submitted on duly notarized stamp paper of INR 100]

*[The Non-Disclosure Agreement needs to be signed by a person duly authorised by the bidder. A copy of the authorization by the bidder (copy of Board resolution or Power of attorney) should be provided along with the Non-Disclosure Agreement]*

*[A similar Agreement needs to be signed by the ITI on award of the contract and the same shall be made available by ITI to the selected bidder]*

This AGREEMENT (hereinafter called the “Agreement”) is made on the [day] day of the month of [month], [year], between, the Additional General Manager, India hereinafter referred to as ‘**Purchaser**’, (which expression shall unless repugnant to the context include representatives, successors and permitted assigns) of the First Part,

AND

<\*\*\*>, a Company incorporated under the Indian Companies Act, 2013 or any other previous company law as per section 2 (20) of the Indian Companies Act 2013, having registered office at <\*\*\*> (hereinafter referred to as the ‘**Bidder**’, which expression shall, unless repugnant to the context or meaning thereof mean and be deemed to include its authorized agents, representatives and permitted assigns) of the Second Part.

**WHEREAS**

the Purchaser has issued a Request For Proposal (RFP) inviting various organizations for .....

- 1. the Bidder, having represented to the “Purchaser” that it is interested to bid for the proposed Project and being found to be the successful bidder(s) on completion of the bid process;

The Purchaser and the Bidder agree as follows:

- 1. In connection with the “Project”, the Purchaser agrees to provide to the Bidder a Detailed Document on the Project vide the RFP contained in three volumes along with annexures. The RFP contains details and information of the Purchaser operations that are considered confidential.

The Bidder to whom the Information contained in the RFP is disclosed shall: Hold such Information in confidence with the same degree of care with which the Bidder protects its own confidential and proprietary information; Restrict disclosure of the Information solely to its employees, agents and contractors with a need to know such Information and advice those persons of their obligations hereunder with respect to such Information;

Use the Information only as needed for the purpose of bidding for the Project;

Except for the purpose of bidding for the Project, not copy or otherwise duplicate such Information or knowingly allow anyone else to copy or otherwise duplicate such

Undertake to document the number of copies it makes on completion of the bidding process and

in case unsuccessful, promptly return to the Purchaser, all Information in a tangible form or certify to the Purchaser that it has destroyed such Information.

Was previously known to the Bidder free of any obligation to keep it confidential at the time of its disclosure as evidenced by the Bidder's written records prepared prior to such disclosure; or

Is or becomes publicly known through no wrongful act of the Bidder; or

Is independently developed by an employee, agent or contractor of the Bidder not associated with the Project and who did not have any direct or indirect access to the Information.

Information; and

1. The Bidder shall have no obligation to preserve the confidential or proprietary nature of any Information which:
2. The Agreement shall apply to all Information relating to the Project disclosed by the Purchaser to the Bidder under this Agreement.
3. Nothing contained in this Agreement shall be construed as granting or conferring rights of license or otherwise, to the bidder, in any of the Information.
4. This Agreement shall benefit and be binding upon the Purchaser and the Bidder and their respective subsidiaries, affiliates, successors and assigns.
5. This Agreement shall be governed by and construed in accordance with the Indian laws.

For and on behalf of the Bidder

—

\_\_\_\_\_

(signature and company seal)

(Name of the Authorised Signatory)

**Annexure-VIII****Specifications of the mobile Handset / Device and other requirements**

- i. For the proposed deployment, Band 28 (700 MHz) and Band 40 (2300 MHz) shall be utilised. The planning capability shall support all internationally used UTRAN/LTE frequency bands, including B28/n28, B20/n20, B8/n8, B3/n3, B2/n2, B1/n1, B40/n40, and B7/n7.
- ii. The drive test tool should have capability of real time troubleshooting and real ' time mapping of multiple' parameters simultaneously from the same or different device.
- iii. The Engineering Handsets / Device supplied with drive test tool shall be of latest model and the model number of the handset shall be specified in the Bid.
- iv. The receivers should provide' accurate C/I, Eb/No for hopping/non-hopping networks in dedicated/idle mode. It shall be able to check and identify co-channel interferers on both BCCH and TCH.
- v. Ability to verify intersystem handovers and cell-re-selection shall be available, along with a display of WCDMA/LTE-A/5G NSA and GSM neighbours together to check for Inter-RAT and compressed mode behaviour.
- vi. The application testing of WAP, SMS, MMS, WEB and FTP using engineering handset should be present.
- vii. Standard applications like WCDMA/LTE-A/5G NSA Missing Neighbour, Pilot. Pollution, Soft Handover Analysis and co-channel adjacent channel interference analysis should be provided.
- viii. **Software & Tool Compatibility:**
  - a. Support for custom captive network configurations.
  - b. Data Logging and analysis capabilities.
  - c. Compatible with industry standard RF optimization tools.
  - d. Pre-Configuration of devices for captive network operation.
  - e. Network parameter configuration as per customer requirements.
- ix. **Installation & Integration: -**
  - a. Integration with compatible RF optimization infrastructure.
  - b. Configuration for customer provided compatible RF optimization tool.
  - c. Network Connectivity testing and validation.
- x. **Onsite Engineering Support, On site assistance with: -**
  - a. Device integration & Network configuration.
  - b. Compatible RF tool setup and calibration.
  - c. Drive test execution and troubleshooting.
  - d. Technical guidance to the customer personnel.
  - e. Issue resolution and system optimization.
- xi. **Support Services**

- a. 24 months comprehensive warranty.
- b. Post deployment technical support.

**xii. Technical Compliance: -**

- a. Superior RF performance with latest chipset.
- b. Excellent GPS accuracy for drive test applications
- c. Long battery life for extended field operations.

## Annexure-IX

**Un-Price Bid**

<b>Sl. No.</b>	<b>Item details</b>	<b>Qty (in No)</b>	<b>Unit Price (in Rs.)</b>	<b>GST</b>	<b>Total Amount (in Rs.)</b>
<b>Option A</b>					
1	To update the custom binary of captive network in 4G/5G mobile handset i.e. Samsung S-22 handsets which shall be provided by the customer	20			
2	Configuration & testing	20			
<b>Total (A) =</b>					
<b><u>OR</u></b>					
<b>Option B</b>					
1	Supply of handset / device with custom binary as per the specifications	20			
2	Configuration & testing	20			
<b>Total (B) =</b>					

**Note:**

- **L1 shall be declared on lowest of quoted Option**
- **Bidder can quote both options however only the L1 option will be considered for pricing calculations**

**For and on behalf of the Bidder**

—

\_\_\_\_\_  
**(Signature and Company seal)**  
**(Name of the Authorised Signatory)**