

Bid Corrigendum

GEM/2025/B/5962334-C2

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. Bidders can also submit the EMD with Account Payee Demand Draft in favour of ITI Limited., N S Unit, Dooravaninagar, Bangalore- 560016 payable at Bangalore.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
2. Buyer Added text based ATC clauses
 - 1) All the terms and conditions mentioned in tender document is mandatory.
 - 2) Bidder should seal and sign on each page of the tender document, bid document and also documents uploaded by them.
 - 3) ITI Limited, NS Unit Bank mandate is attached in Tender Document.

Corrigendum Dated: 19-02-2025

Bid Number: GEM/2025/B/5962334 dt. 17-02-2025

Tender Ref: ITI/NSU/AFCEL/Trend micro Dated 17-02-2025

Description: Tender for Renewal of Trend Micro Annual Technical Support (Hardware & Software)

Sl. No	Tender Document Page/Clause No	Existing	Amended As
1	Clause No.4 Tender Bid (Technical Bid) Page No 3. Sl. No 10	Work completion certificate/Experience during the last five years (As per Annexure -4)	Work completion certificate/ Experience during the last three years (As per Annexure-4)

2	Clause No. 5 Eligibility criteria for the vendors II. Work Experience Page No. 5	<p>The Vendor should be OEM /authorized partner of the Trend Micro and have similar work in reputed firm at least 5 years for the offered products. MAF must be submitted along with technical bid.</p> <p>Completed similar works during last 5 years should be either of the following: -</p> <p>i. One similar completed works each costing not less than the amount equal to 80% or</p> <p>ii. Two similar completed works each costing not less than the amount equal to 50%; or</p> <p>iii. Three similar completed work costing not less than the amount equal to 40%.</p>	<p>The Vendor should be OEM/authorized partner of the Trend Micro and have similar work in reputed firm at least 3 years for the offered products . MAF must be submitted along with technical bid.</p> <p>Completed similar works during last 3 years should be either of the following: -</p> <p>i. One similar completed works each costing not less than the amount equal to 80% of the estimated cost or</p> <p>ii. Two similar completed works each costing not less than the amount equal to 50% of the estimated cost or</p> <p>iii. Three similar completed work costing not less than the amount equal to 40% of the estimated cost</p>
3	Annexure-1 Under Scope of Work Page No.10 (1 st Paragraph)	Below Trend micro solution Table-1 (Sl. No. i to vi) are procured and installed in AFCEL Project, Support was valid till 31.08.2024 and renewal of Annual Technical Support/ Product Support Extension (Hardware & Software) to be required for items mentioned in Table-1 (S.No. i to vi) for the period of Two Years (from 01-03-2025 to 28.02.2027).	Below Trend micro solution Table-1 (Sl. No. i to vi) are procured and installed in AFCEL Project, Support is valid till 10.03.2025 and renewal of Annual Technical Support/ Product Support Extension (Hardware & Software) to be required for items mentioned in Table-1 (S.No. i to vi) for the period of Two Years (from 11-03-2025 to 10.03-2027.)
4	Annexure-4 Page No. 13	DETAILS OF THE WORK COMPLETED CERTIFICATE/EXPERIENCE DURING THE LAST 5 YEARS	DETAILS OF THE WORK COMPLETED CERTIFICATE/EXPERIENCE DURING THE LAST 3 YEARS
5	Annexure-9 Delivery Schedule Sl.No ii Page No. 28	Renewal for two year (01.03.2025 to 28.02.2027)	Renewal for two year (from 11-03-2025 to 10.03-2027.)
6	In Bid Document: Years of Past Experience Required for same/similar service	5 years	3 years

Buyer uploaded ATC document [Click here to view the file.](#)

3.

4. File Attachment [Click here to view the file.](#)

5. **Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the

bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

6. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
7. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)
8. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
9.
 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer

is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)